

Proposed List of State Services - NeSDA 2023

S.No.	Focus Sector	Department	Type	Service Name	Description
1	Finance	Revenue Department	G2C	Record of Rights (ROR)	ROR is an extract from the land records registers which contains complete information about the history of holders of land indicating the legal status of a property
2	Finance	Revenue Department	G2C	Mutation of Revenue Records	Mutation of revenue records is the transfer or change of title entry in revenue records due to reasons like death of the original owner and subsequent transfer of the ownership due to inheritance or succession
3	Finance	Revenue/Home Department	G2C	Domicile Certificate	Domicile or residence certificate is issued to prove that the person bearing the certificate is a resident of the state/UT by which the certificate is being issued
4	Finance	Urban Development & Urban Housing Department	G2C	Online application of Marriage Certificate	Marriage certificate is a valid legal document that confirms the marital status of a couple
5	Finance	Revenue Department	G2C	Online application of Caste Certificate	Caste certificate is the proof of one's belonging to a particular caste, especially in case one belongs to any of the 'Scheduled Castes' as specified in the Indian Constitution
6	Finance	Revenue	G2C	Online application of Income certificate	Income certificate is issued to the citizen by the Government as an evidence confirming their annual income and testifying all sources of the income
7	Finance	Revenue	G2C	Online Land/Property Registration	Online facility for land/property registration
8	Finance	Revenue	G2C	Apply online for Encumbrance Certificate	Encumbrance certificate is an evidence of ownership title with the records assuring that the property is free from any legal or monetary dues such as uncleared loans or mortgages
9	Finance	Revenue	G2C	Appointment for Registrations under Indian Registration Act	Booking an appointment under the Registration Act, 1908 to provide a method of public registration of documents to give information to people regarding legal rights and obligations arising or affecting a particular property and to perpetuate documents which may afterwards be of legal importance and to prevent fraud
10	Finance	Agriculture, Farmers Welfare and Cooperation Department	G2B	Registration of societies under Societies Registration Act	In order to societies to operate they should register under The Societies Registration act. This act is implemented with the purpose of augmenting the legal stipulations of society registration for the advancement of literature, fine arts, science or distribution of awareness for bountiful purposes

Proposed List of State Services - NeSDA 2023

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11	Finance	Urban Development & Urban Housing Department	G2B	Registration of partnership firms under Partnership Firms Act	Registration under the Indian Partnership Act, 1932, for a creation of a partnership which is the relation between persons who have agreed to share profits of a business carried on by all or any of them acting for all
12	Finance	Industries & Mines Department	G2B	Online Bidder Enrolment	Online facility for corporates / vendors / bidders to enrol themselves on the procurement portal to participate in the tenders published by the government departments / agencies.
13	Finance	Industries & Mines Department	G2B	Online Bid / Proposal Submission	Online facility for the enrolled bidders to submit their bid / proposal on the procurement portal for the tenders published by the government departments / agencies
14	Finance	Industries & Mines Department	G2B	Tender Result Announcement	Online Facility for the bidders to view the tender evaluation results on the procurement portal for which the bidder had submitted the bid / proposal
15	Labour & Employment	Labour, Skill Development & Employment Department	G2B	Registration and Licensing - Motor Transport Workers Act	Registering and grant of license under the Motor Transport Workers Act, 1961, for regulating the varied employment conditions enforced to present special rights to motor transport workers for their welfare and to provide them with amicable working conditions
16	Labour & Employment	Labour, Skill Development & Employment Department	G2B	Application for License of a Contractor (s) for recruitment of migrant workmen	Applying for the license online by the applicant who possesses the contractual agreement with the principal employer and authorization when the applicant engages 5 or more interstate migrant workmen in the contractual work
17	Labour & Employment	Labour, Skill Development & Employment Department	G2B	Application for Registration of Shops and Establishment	Applying under the Shop & Establishment Act, that regulates payment of wages, hours of work, terms of service, wages for holidays, leave policy, work conditions, overtime work, interval for meals and rest, prohibition for employment of children, employment of young persons or women, maternity leave and benefits thereof, opening and closing hours, closed days, weekly holiday, dismissal, cleanliness, lighting and ventilation, fire safety and precautions, accidents, record keeping, etc. within the prescribed number of days from date of commencement in the prescribed form along with prescribed fees

Proposed List of State Services - NeSDA 2023

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18	Labour & Employment	Labour, Skill Development & Employment Department	G2C	Employee Registration	Online registration facility provided by the State / UT to allow their employees to register with the government - register by providing necessary details.
19	Labour & Employment	Labour, Skill Development & Employment Department	G2C	Job Seeker Registration	Online registration facility provided by the State / UT for the job seekers - register by providing necessary details.
20	Labour & Employment	Labour, Skill Development & Employment Department	G2C	Job Skill Development	Enhancing skills through institutional training, infrastructure, convergence, trainers, overseas employment, sustainable livelihoods and leveraging public infrastructure
21	Labour & Employment	Labour, Skill Development & Employment Department	G2B	Employer Registration	Online registration of employer with the department to avail the facility of finding the right candidate to fill vacancies by the posting of job vacancies and searching the candidate database for suitable resumes
22	Labour & Employment	General Administration Department , GPSC	G2C	Apply for Government Jobs vacancies online	Online facility to apply for Government job vacancies for the candidates
23	Education	Education Department	G2C	Online application for Scholarship	Online student application for availing various scholarship schemes.
24	Education	Education Department	G2C	Check examination results online/Online result display	Users to view results online of various examinations conducted by CBSE, ICSE, State Educational Boards, SSC, UPSC, etc.
25	Education	Education Department	G2B	School Registration	Registration of schools under necessary boards through online
26	Education	Education Department	G2B	NOC for Schools	No Objection Certificate (NOC) for CBSE/ICSE affiliation to be granted to applicant school and subsequently recognized as specified in the RTE Act subject to conforming with the mentioned guidelines
27	Social Welfare including Health, Agriculture, Home & Security	Health and Family Welfare Department	G2C	Online Registration System for OPD Appointment	Online Registration System for OPD appointment is the framework to link various hospitals for Aadhar based online registration and appointment system for patients in which OPD registration and appointment system through HMIS (Hospital Management Information System) has been digitalized, enabling the patient to book online appointments with various departments of different hospitals using eKYC data/Aadhar number/UHID number

Proposed List of State Services - NeSDA 2023

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28	Social Welfare including Health, Agriculture, Home & Security	Health and Family Welfare Department	G2C	Patient Registration	Online registration of patient through verification using Aadhar mobile number registered with UIDAI
29	Social Welfare including Health, Agriculture, Home & Security	Health and Family Welfare Department	G2C	Pregnant women assistance (including Benefit transfers)	Schemes that are assisting pregnant women to avail benefits Ex:- Under the JSY (Janani Suraksha Yojana), eligible pregnant women are entitled for cash assistance in a government or accredited private health facility along with DBT (Direct Benefit Transfers) being rolled out in various districts to reduce maternal and infant mortality by promoting institutional delivery
30	Social Welfare including Health, Agriculture, Home & Security	Health and Family Welfare Department	G2B	Child Registration	Child birth registration is the official recording of the child's birth by the government administrative processes as a permanent and certified record. This official recording of birth is done by the hospital with the concerned health authorities.
31	Social Welfare including Health, Agriculture, Home & Security	Health and Family Welfare Department	G2B	NOC for new establishments (Hospital buildings)	No Objection Certificate (NOC) for new hospital buildings subject to conforming with the mentioned guidelines in the NBC (National Building Code) of India, 2016 including the details of fire prevention, fire fighting and evacuation measures
32	Social Welfare including Health, Agriculture, Home & Security	Social Justice & Empowerment Department	G2C	Financial Aid/Assistance (for differently abled / widows / disabled / handicapped etc.)	Users can access details on schemes such as Assistance to Disabled Persons for Purchase/Fitting of Aids and Appliances (ADIP Scheme), Deendayal Disabled Rehabilitation Scheme to promote voluntary action for persons with Disabilities (DDRS Scheme), National Awards and National Scholarships for persons with disabilities, Trust Fund for empowerment of persons with disabilities and schemes arising out of the implementation of related programmes
33	Social Welfare including Health, Agriculture, Home & Security	Social Justice & Empowerment Department	G2C	Scholarships for students	Students can apply for scholarships for the categories of pre-matric scholarship scheme, post-matric scholarship scheme, top class scholarship scheme and merit cum means (MCM) scholarship scheme through the online portal

Proposed List of State Services - NeSDA 2023

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34	Social Welfare including Health, Agriculture, Home & Security	Social Justice & Empowerment Department	G2C	Pension (any type)	Pension through the e-National Pension System (eNPS) to open pension account and make contributions to the account with the objective to provide social security to the citizens of India, regulated by the PFRDA
35	Social Welfare including Health, Agriculture, Home & Security	Home Department	G2C	Online Complaint Registration	Online facility for citizens to lodge complaints with the police department
36	Social Welfare including Health, Agriculture, Home & Security	Home Department	G2C	Missing Person Registration	Online facility for citizens to report cases of missing persons.
37	Social Welfare including Health, Agriculture, Home & Security	Home Department	G2C	Request for FIR copy	Online facility for citizens to request for a copy of FIR by providing the necessary requested details.
38	Social Welfare including Health, Agriculture, Home & Security	Home Department	G2C	Online Payment of Traffic Violation	Traffic violation payment by online through net banking , e- wallet, debit card or credit card collected by the State from the violators
39	Social Welfare including Health, Agriculture, Home & Security	Home Department	G2C	Online FIR registration	Online facility for citizens to register FIR by providing the necessary requested details.
40	Local Governance & Utility Services	Health and Family Welfare Department	G2C	Birth Certificate	Online application form for the mandatory birth certificate to register every birth in which registration must be done within 21 days of the birth, which provides details on date of birth, place of birth, name, guardian's names, etc.
41	Local Governance & Utility Services	Health and Family Welfare Department	G2C	Death Certificate	Online application for death certificate serving as a document issued to the nearest relatives of the deceased stating the date, fact and cause of death
42	Local Governance & Utility Services	Urban Development & Urban Housing Department	G2C	Property tax online payment	Property tax payment by online through net banking , e- wallet, debit card or credit card for local tax payment collected by the municipal authorities from the property owners
43	Local Governance & Utility Services	Urban Development & Urban Housing Department	G2C	Permission for Water Connections	Online application for new domestic water service connection for installation of water and sewer connection by the water supply and sewerage board

Proposed List of State Services - NeSDA 2023

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44	Local Governance & Utility Services	Urban Development & Urban Housing Department	G2B	Building or development permit	Online application for building permit which is the official approval issued by the local governmental agency that allows you or your contractor to proceed with a construction or remodeling project on your property intended to ensure that the project plans to comply with local standards for land use, zoning, and construction and to ensure the safety of current and future owners and occupants providing enforcement of zoning and land use policies
45	Local Governance & Utility Services	Urban Development & Urban Housing Department	G2B	Occupancy Certificate	Applicant can submit an online application for occupancy certificate that is issued by the local municipal authorities or by the building proposal department declaring that the construction of the building is in accordance with the approved plans when a building is constructed and is ready to be occupied implying that the building has proper civic infrastructures like water, sanitation and electricity
46	Local Governance & Utility Services	Urban Development & Urban Housing Department	G2B	Application for NoC for Building (Plan) Construction	Viewing of process, procedure, documents required and online application for No Objection Certificates (NOCs), approvals and licenses required for an establishment before construction, during construction and after construction like fire NOC, CLU, building plan, firefighting scheme, DPC level inspection, etc.
47	Local Governance & Utility Services		G2C	e-Payment of Electricity Bills (Citizen)	Online electricity bill payment by citizens on the respective electricity department website by logging in through contract account number, verifying bill details and making payment through credit/debit card/other available online payment methods
48	Local Governance & Utility Services	Energy & Petrochemicals Department	G2B	New electricity supply connection (business)	Online application by businesses/commercial enterprises for new electricity service connection through filling in details required in the non-domestic supply form as per the type of new service, district, service category, type of ownership of property, name, billing address, mobile number, e-mail id, etc. and upload the required supporting documents attested by the company secretary/director for a new connection

Proposed List of State Services - NeSDA 2023

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49	Local Governance & Utility Services	Energy & Petrochemicals Department	G2B	e-Payment of Electricity Bills (Business)	Online electricity bill payment by businesses/commercial enterprises on respective electricity department website by logging in through contract account number, verifying bill details and making payment through credit/debit card/other available online payment methods
50	Local Governance & Utility Services	Energy & Petrochemicals Department	G2B	Load change/ Category change	Online application for addition or reduction of load in respect of electricity service connection through the respective web portal by filling in the required details of type as per applicant category of load addition or load reduction, consumer number, region code and other details such as name, billing address, mobile number, email id, etc.
51	Local Governance & Utility Services	Narmada, Water Resources, Water Supply and Kalpsar Department	G2C	e-Payment of Water Bills	E-payment service through water bill payment system by entering consumer id/mobile number/email id to preview the latest bill, proceed to payment option and make the payment online through the payment gateway by selecting the desired option from the available methods
52	Local Governance & Utility Services	Industries & Mines Department	G2B	Application for Water Connection (business)	Online application form for water supply connection for business/commercial/industrial use by creating new registration, login with registered user name, online payment to buy application form, fill in application form and upload of required documents such as sanctioned building plan, khata certificate, road cutting permission, photographs of building, owner, and rain water harvesting system, receipt of GBWASP payment, occupancy certificate
53	Environment	Urban Development & Urban Housing Department	G2C	Initial No Objection Certificate / Plan Approval for Building Permit (citizen)	Online application for initial No Objection Certificate (NOC), approvals and licenses required including the fire fighting scheme in the pre-construction stage of the commercial establishment

Proposed List of State Services - NeSDA 2023

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54	Environment	Urban Development & Urban Housing Department	G2C	Final No Objection Certificate / Plan Approval for Occupancy Certificate (citizen)	Final fire No Objection Certificate (NOC) for residential buildings subject to conforming with the mentioned guidelines in the NBC (National Building Code) of India, 2016 including the details of fire prevention, fire fighting and evacuation measures by filling in building details, tower details, applicant details, upload of documents, upload of fire fighting equipment photographs, etc.
55	Environment	Urban Development & Urban Housing Department	G2B	Initial No Objection Certificate / Plan Approval for Building Permit (business)	Online application for initial No Objection Certificate (NOC), approvals and licenses required including the fire fighting scheme in the pre-construction stage of the commercial establishment
56	Environment	Urban Development & Urban Housing Department	G2B	Final No Objection Certificate / Plan Approval for Occupancy Certificate (business)	Final fire No Objection Certificate (NOC) for hotels, hospitals, education buildings, multiplex buildings, industrial buildings, business buildings, etc. subject to conforming with the mentioned guidelines in the NBC (National Building Code) of India, 2016 including the details of fire prevention, fire fighting and evacuation measures by filling in building details, tower details, applicant details, upload of documents, upload of firefighting equipment photographs, etc.
57	Tourism	Industries & Mines Department	G2B	Issuance of the Certificate of Recognition as Provisional / Approved State Tour Operator	Online facility for Tour Operators to get necessary approvals from the Department to issue Certificate of Recognition as Provisional / Approved State Tour Operator
58	Tourism	Industries & Mines Department	G2B	Registration of Hotels Guest houses/ tourist Accommodation units/ etc.	Online registration facility for Hotels, Guest Houses, Tourist Accommodation units, etc. to get necessary approvals from the Department to operate.
59	Public Grievance	General Administration Department, ARTD	G2C	Online Grievance Management System	Online platform available to the citizens to lodge their grievances to the public authorities on any subject related to service delivery