

Illustrative Responses to Assessment Questionnaire

STATE PORTAL

Parameter Question 1 What is Evaluated State Portals provide a single window access to the information and links to the services being provided for Is the State Portal url provided in this survey the citizens and other stakeholders. It is suggested to Accessibility also listed in NGSP (https://services.india.gov.in/ have the State Portal url listed on NGSP. Kindly provide) portal? the supporting document regarding presence of State Portal url on NGSP. All Bookmarks Managed bookmarks S Document Develop... Skip to main content +A A -A 🖊 हिन्दी an initiative under NATIONAL GOVERNMENT SERVICES PORTAL Find Government Services Faster Search a Kerala State Portal Home >> Search >> Kerala State Portal **Search Results** Popular Services related to 2859 services **Education and Learning** Health and Wellness Kerala State Portal Electricity, Water and Local services



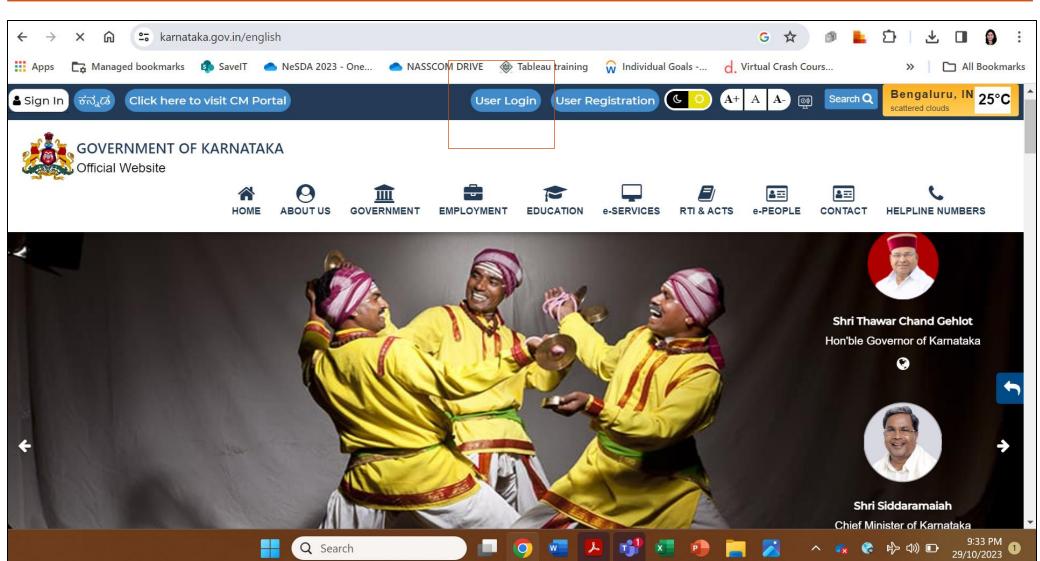
Q Search



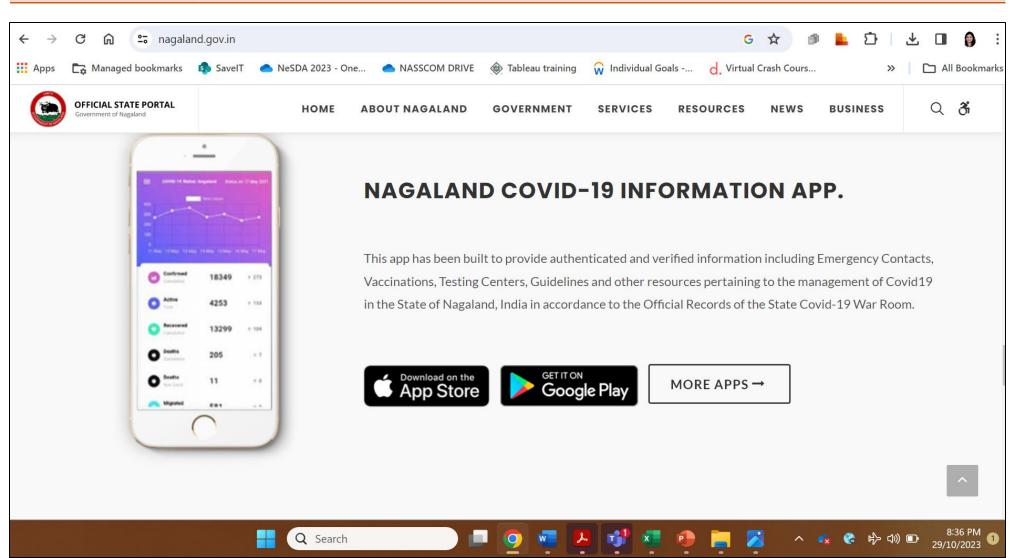
Apply for Label Approval for the Brands of IMFL/ Beer/ Wine where Distillery/ Brewery/ Winery/ Compounding, Blending and Bottling Units within the State, for supply within the



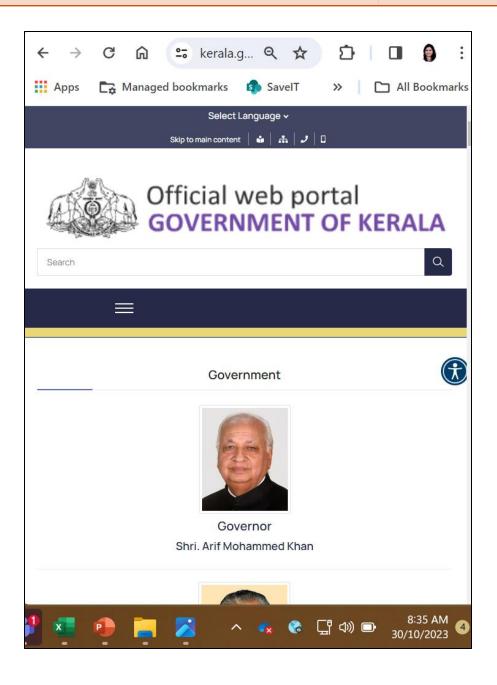




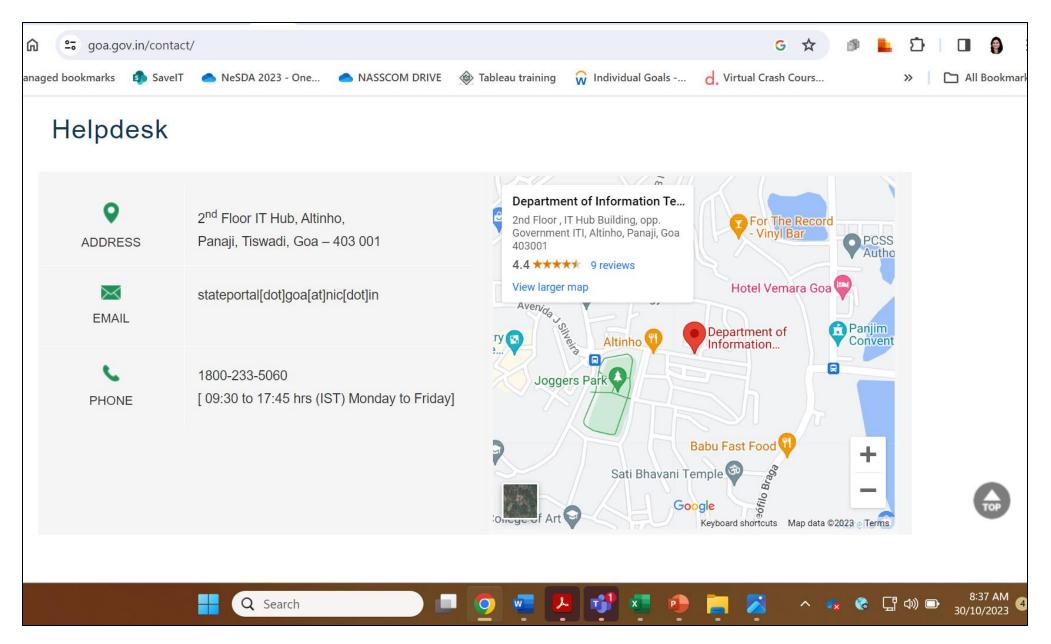
Parameter	Question 3	What is Evaluated
Accessibility	, i	Availability of information that Mobile App can be downloaded through Google PlayStore, Apple AppStore, etc



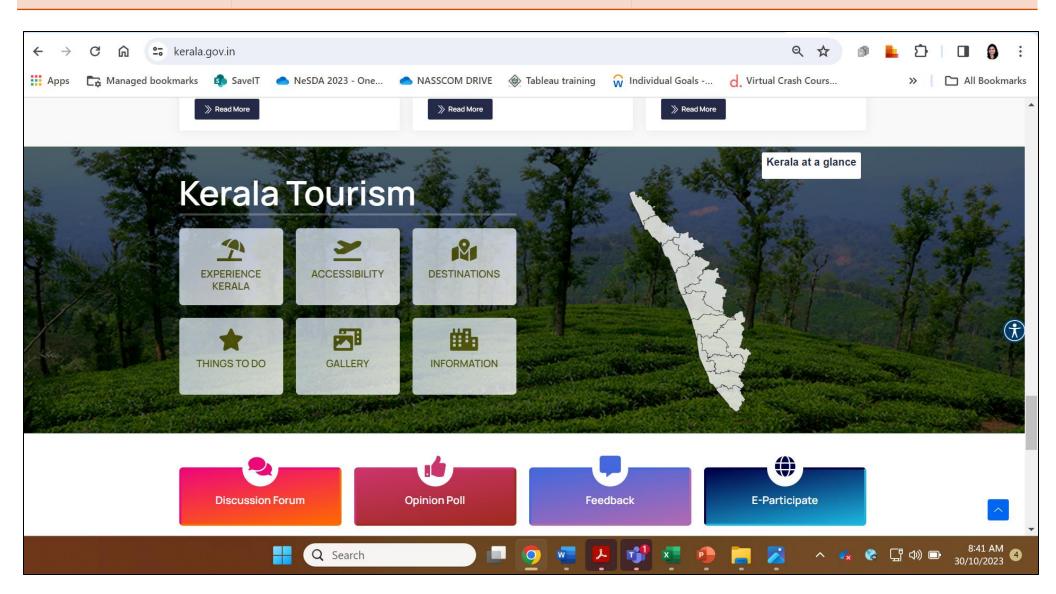
Parameter	Question 4	What is Evaluated
Accessibility	Is the portal designed using auto-format to adjust to various mobile devices like tab, iPad, mobile phones etc.	Multi Device Compatibility of the portal i.e., the portal adjust to various mobile devices like tab, iPad, cell phones etc.



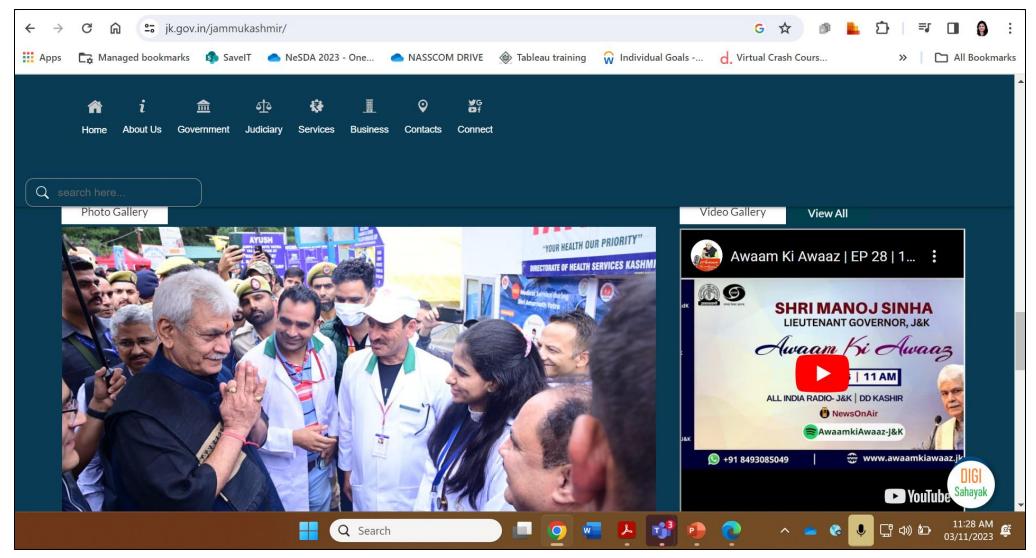
Parameter	Question 5	What is Evaluated
Accessibility	Does the portal provide help desk/online support/call center/help line numbers for users?	Availability of help desk/online support/call center/help line numbers for users on the portal



Parameter	Question 6	What is Evaluated
Accessibility	Has the tourist information been prominently linked and visible on the portal?	Availability of information for tourists on the portal



Parameter	Question 7	What is Evaluated
Accessibility	Has the Audio / video messages of key Government functionaries been uploaded during the last one month?	Availability of Audio / video messages of key Government functionaries uploaded during last one month



Parameter	C	Question 8		What is Eva	aluated	
Accessibility		s there any eSurvey / online poll lone on the portal currently?	s being	•	of information on r on the portal	recent eSurvey /
← → C ∩	kerala.gov.in/surv	eyview/1			Q \$\phi\$) <u>L</u> D 0 ()
₩ Apps 🕞 Managed b	ookmarks 🚯 SaveIT	● NeSDA 2023 - One ● NASSCOM DRIVE	Tableau training	Individual Goals	d. Virtual Crash Cours	» 🗀 All Bookma
	Mary Mary					
	Surve	ey			×	
	1. W	hat can be done to maintain cleanliness around schools and public places	Own initiative Public participation Create a community for			
	മാലിന ^{2. W} എന്തെ	/hat can be done to keep water bodies clean and tidy?	A community of like-min Bring it to the attention Spread awareness mes Prevent the tendency to	sages.	clean up.	

Content

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Content

Name

Email

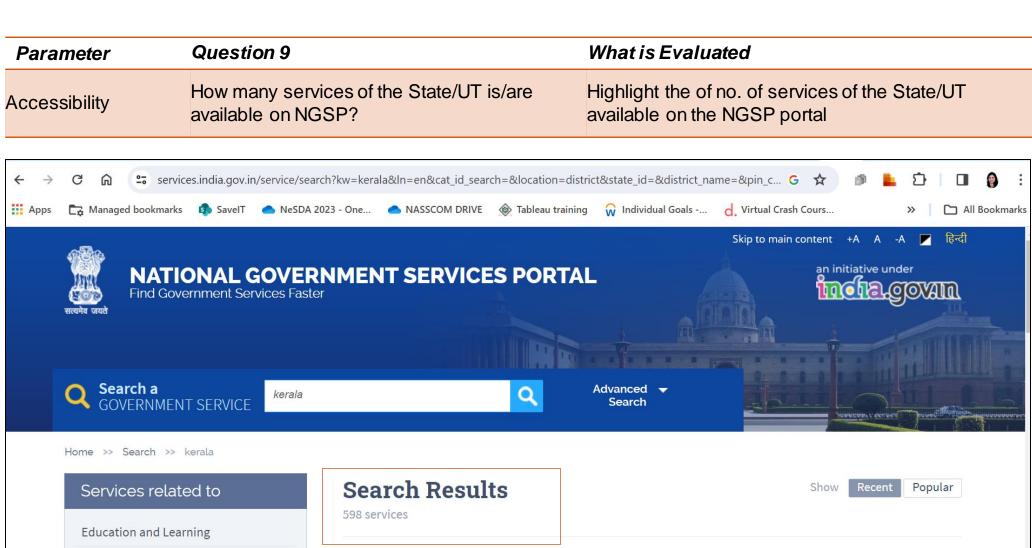
Mobile

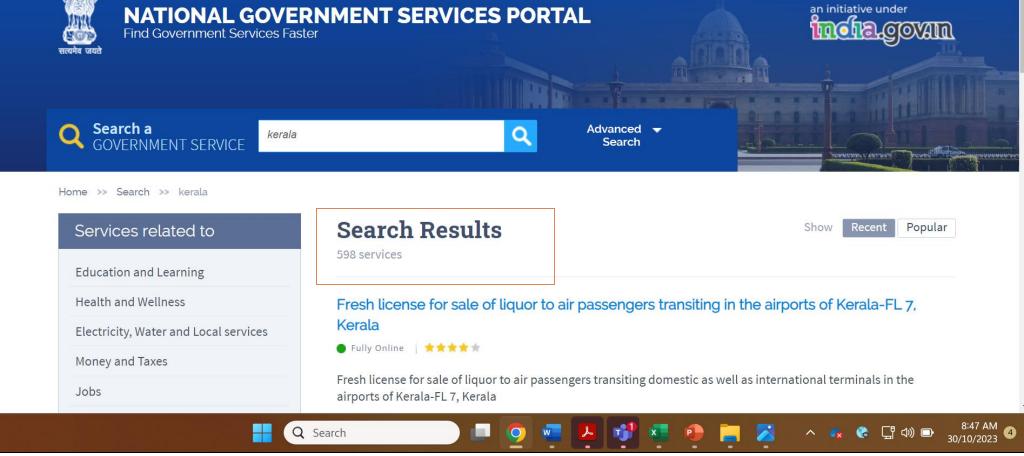
Comments

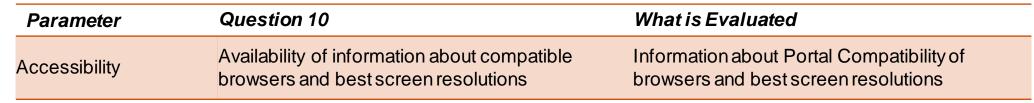
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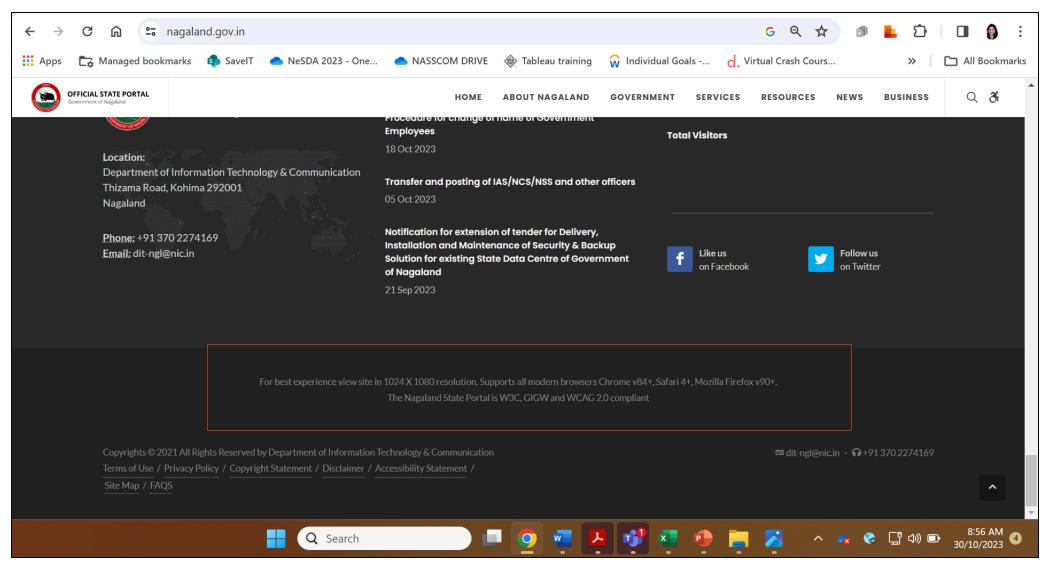
Q Search

touchhead

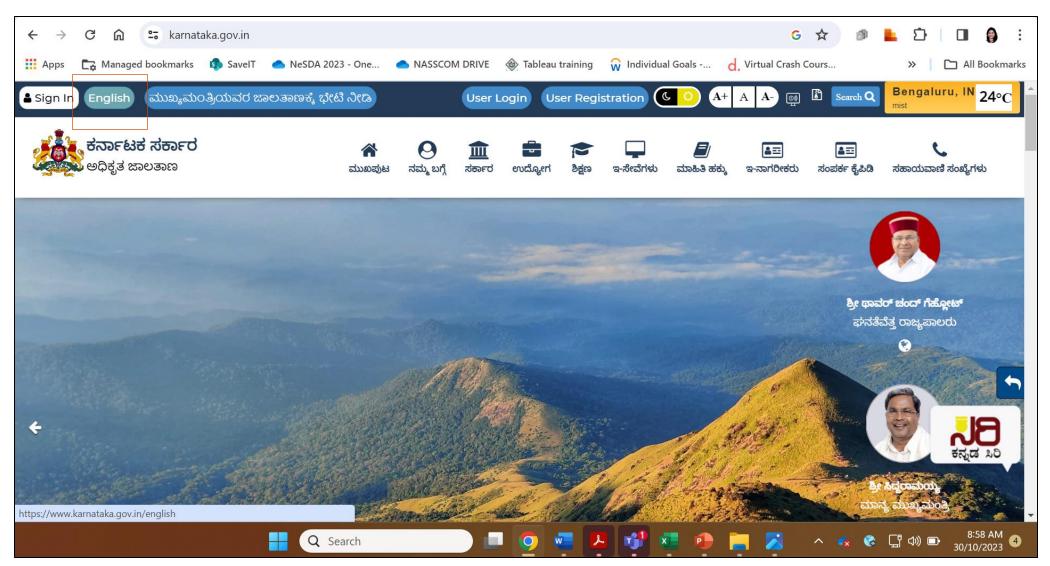








Parameter	Question 11	What is Evaluated
ACCESSIDIIITV	Is portal available both in English and local language	Availability of feature to switch language. A multilingual website is any website that offers content in more than one language.

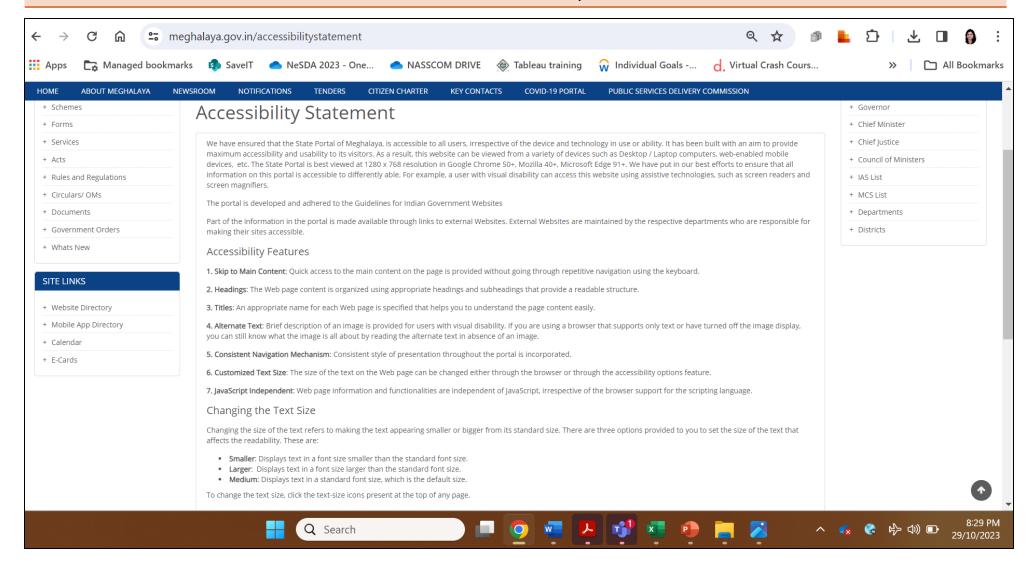


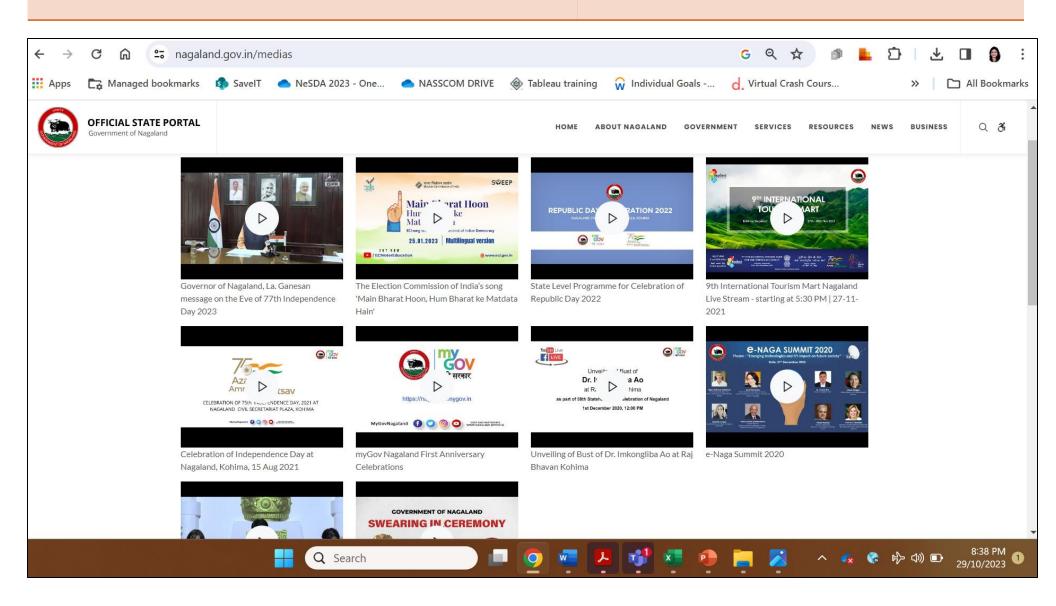
Parameter Question 12 What is Evaluated

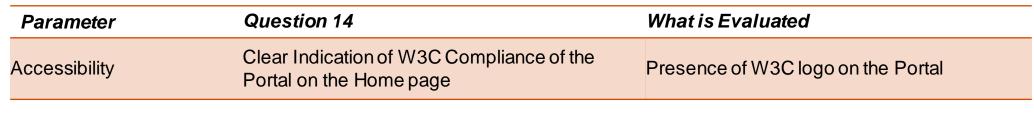
Accessibility

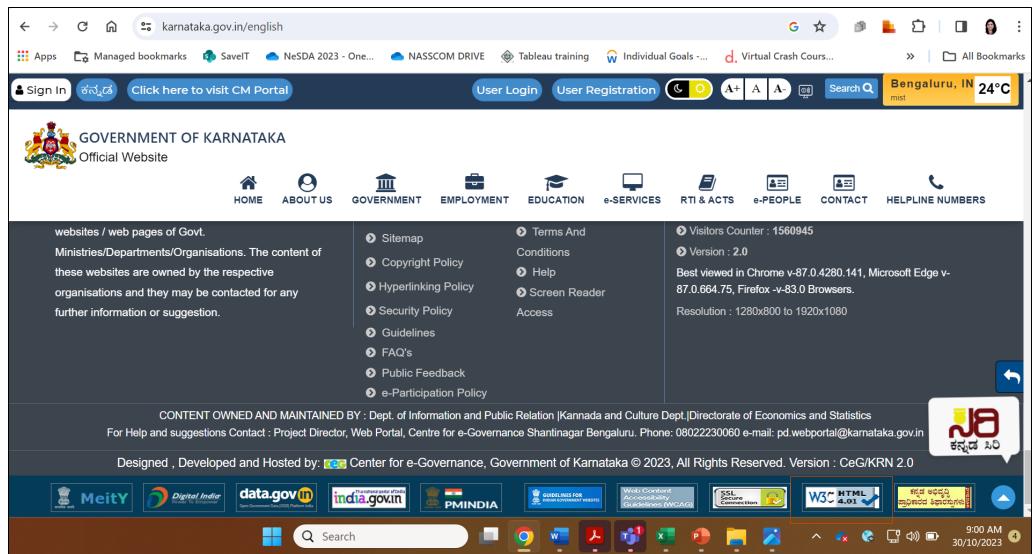
Availability of features to enable access to portal for people with visual/audio/motor disabilities

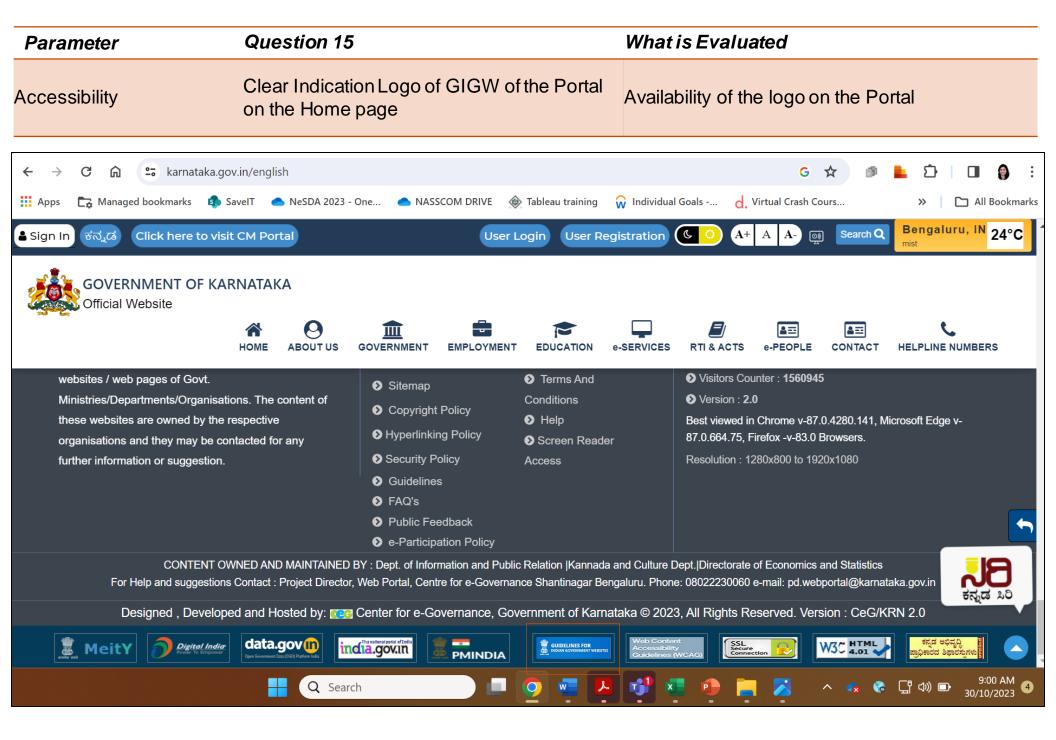
Availability of features to enable differently abled people (visual/audio/motor disabilities) access the portal











Question 16 What is Evaluated **Parameter** Availability of the State Holiday list on the Is the State Holiday list provided on the portal? **Content Availability** portal assam.gov.in ₩ Individual Goals -... d. Virtual Crash Cours... Managed bookmarks SavelT NeSDA 2023 - One... NASSCOM DRIVE Tableau training অসমীয়া GOVERNMENT OF ASSAM | § Skip to Main Content **Assam State Portal** Home About Us * Business * Government * Citizen ^{*} **Important Links Most Viewed Pages** Calender » Holiday List, 2023 Assam Orunodoi Scheme Oct 2023 > 'Orunodoi' or Arunodoi Scheme is a new scheme... ■ Gazetted Holiday ■ Restricted Holiday ■ Half Day » Gauhati High Court Weekly Off District Commissioners List of all District Commissioners along with contact... » State Disaster Management 1 List of Departments » National Health Mission List of the Departments of Assam along with... 12 13 » Chief Electoral Officer 1 List of Districts 16 19 20 List of the Districts of Assam along with... » Assam Police 22 26 27

30

Birthday of Mahatma Gandhi

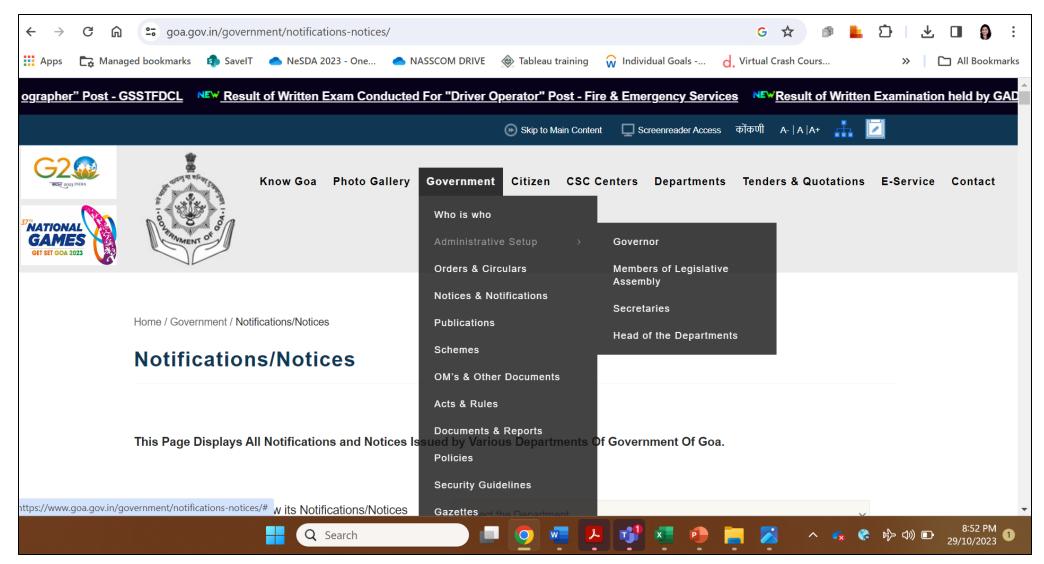
Atal Amrit Abhiyan Health Insurance Scheme

Atal Amrit Abhiyan Scheme...

Q Search

» Apply for AADHAAR

Parameter	Question 17	What is Evaluated
Content Availability	Existence of a section providing the list of State Departments with contact details of Ministers & Senior officials?	Availability of information on State Departments with contact details of Ministers & Senior officials on the portal

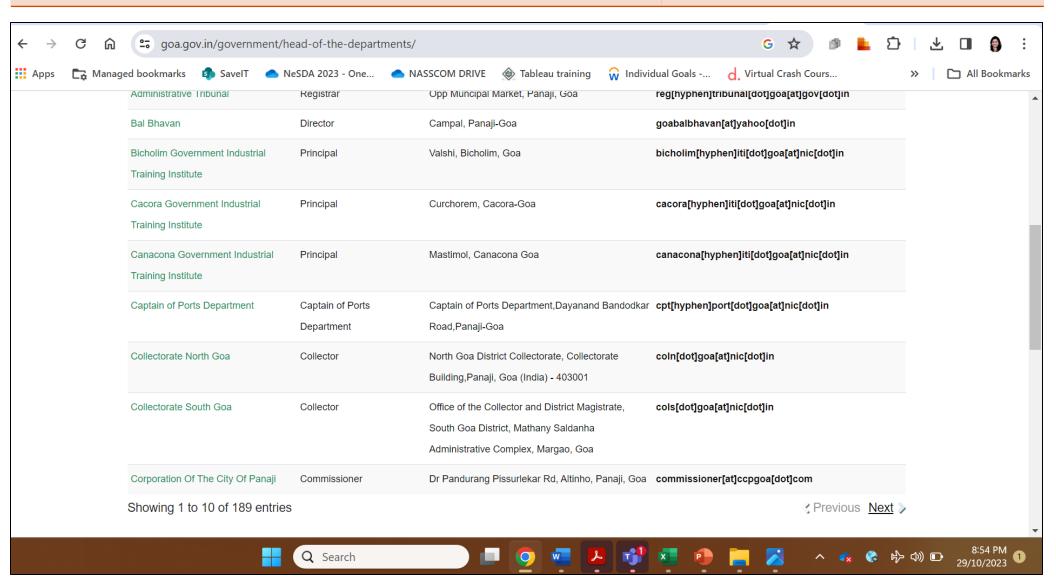


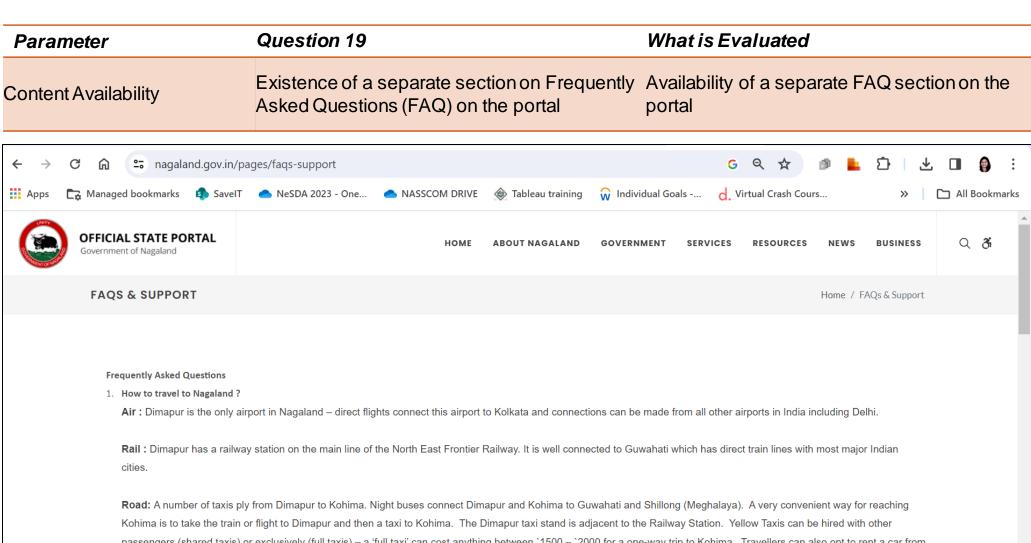
Parameter Question 18 What is Evaluated

Content Availability

Existence of a section providing the list of Districts with contact details of DM and senior officials?

Availability of information on districts with contact details of DM and senior officials on the portal





passengers (shared taxis) or exclusively (full taxis) – a 'full taxi' can cost anything between '1500 – '2000 for a one-way trip to Kohima. Travellers can also opt to rent a car from Guwahati (through tour operators) and drive all the way to Kohima. This pleasant drive, lasting about 8-9 hours, takes the tourist past beautiful stretches of forests, greenery and hills - one should try to start and end the journey before nightfall.

2. How many Districts are there in Nagaland?

There are 12 Districts in Nagaland. Kindly refer to About Nagaland - Districts section for more details.















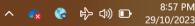










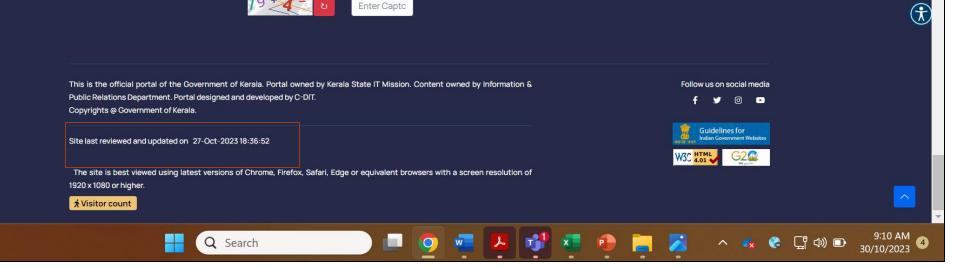




Question 20 What is Evaluated **Parameter** Information on Time Stamps on each page of Availability of information of last updated Date-Time **Content Availability** stamp on each page of the portal the portal 25 kerala.gov.in Managed bookmarks SavelT NeSDA 2023 - One...
NASSCOM DRIVE Tableau training Individual Goals -... Virtual Crash Cours... All Bookmarks Get In Touch With Us Our Mobile App About the Government Information Kerala Startup Mission About the portal Saankethika. Download our Vrindavan Gardens, Technopark Trivandrum Hyperlink policy **Mobile Applications** Pattom.P.O, Thiruvananthapuram - 695004 **IT Mission** Privacy policy Tel: +91 471 2525444, 2525430 **Receive Notification** Kerala IT Disclaimer Kerala Open Data Copyright Policy Provide your mobile number for receiving Kerala GeoPortal Terms and Conditions notifications through SMS.

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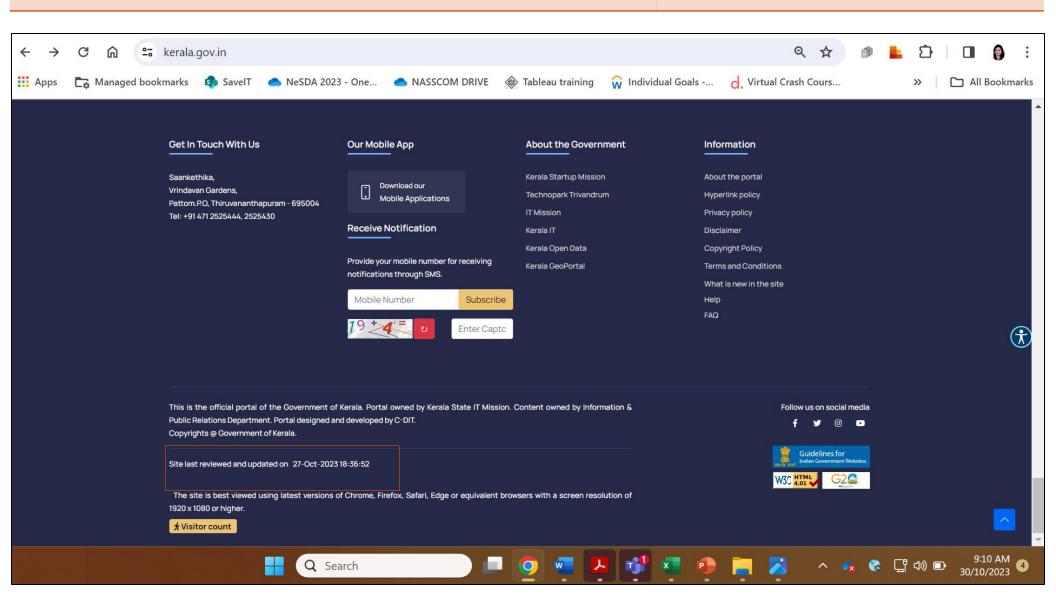


What is new in the site

Help FAQ Parameter Question 21 What is Evaluated

Content Availability

Is last updated timestamp on each page of the portal as of current year Information on Time Stamps on each page of the portal as of current year



Question 22 What is Evaluated **Parameter** Availability of Statistics about website usage by Availability of Statistics about website **Content Availability** usage by users (no. of visitors/average time users like no. of visitors/average time spent per spent per visitor etc.) visitor etc. nagaland.gov.in/pages/faqs-support SavelT NeSDA 2023 - One... NASSCOM DRIVE Tableau training Individual Goals -... Virtual Crash Cours... All Bookmarks OFFICIAL STATE PORTAL HOME ABOUT NAGALAND GOVERNMENT SERVICES RESOURCES NEWS BUSINESS Q 3**RECENT POSTS** 23007687 OFFICIAL STATE PORTAL Government of Nagaland Procedure for change of name of Government **Employees Total Visitors** 18 Oct 2023 Location: Department of Information Technology & Communication Transfer and posting of IAS/NCS/NSS and other officers Thizama Road, Kohima 292001 05 Oct 2023 **Nagaland** Notification for extension of tender for Delivery, Phone: +91 370 2274169

Installation and Maintenance of Security & Backup

of Nagaland 21 Sep 2023

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Solution for existing State Data Centre of Government

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I dit-ngl@nic.in ⋅ **\O**+91 370 2274169

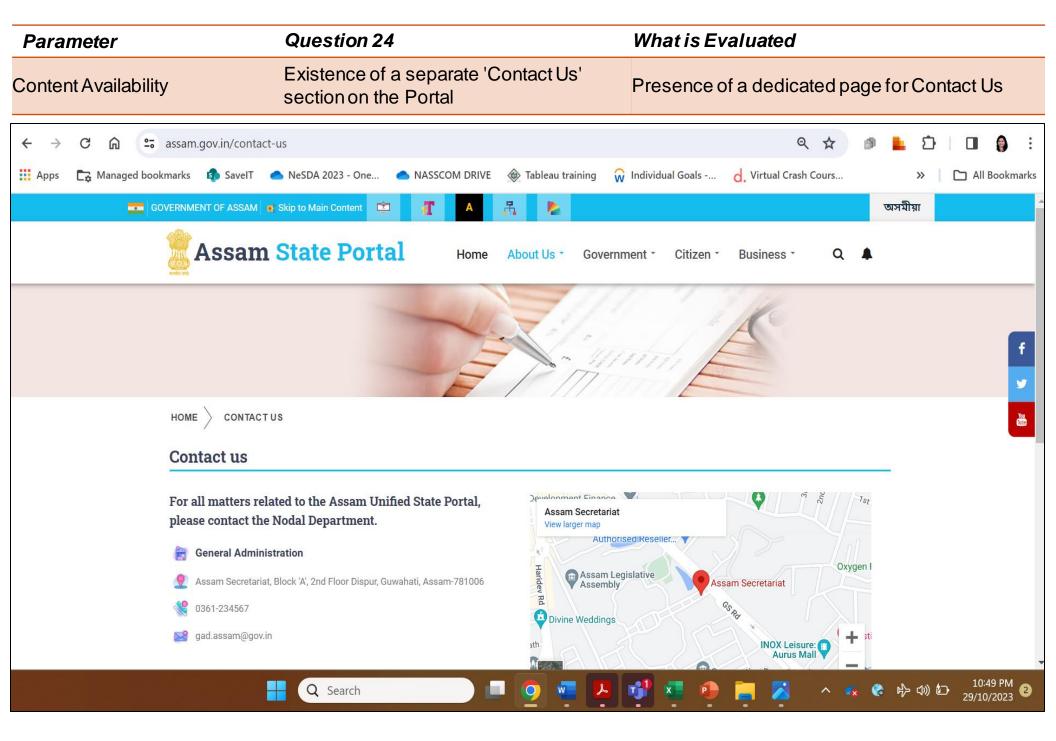
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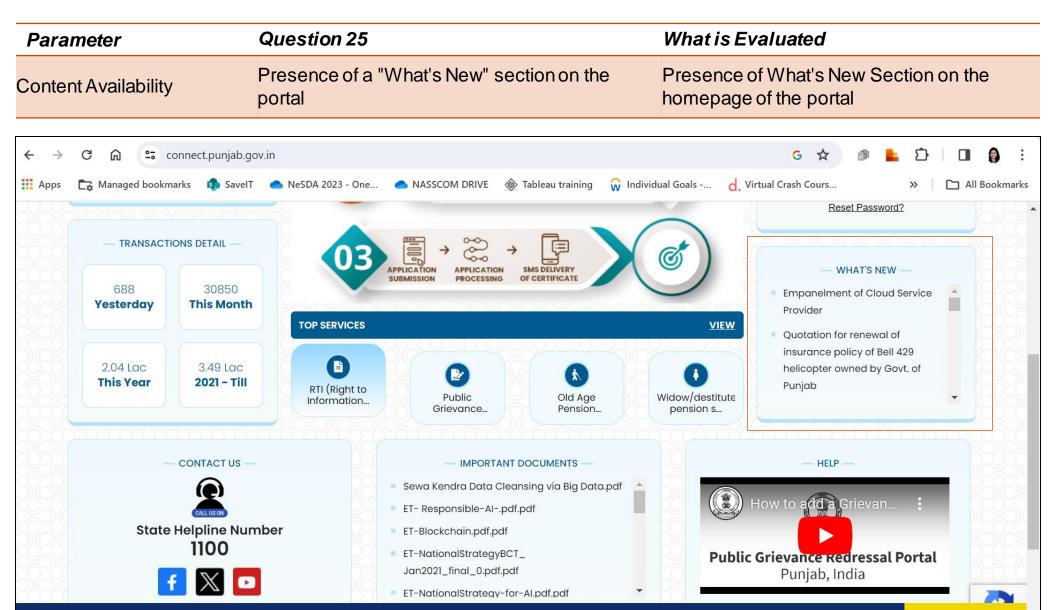
Email: dit-ngl@nic.in

Parameter	Question 23		И	Vhat is Evaluated	
Content Availability	non-service SI users about po	availability of feature MS alerts and confirm ortal activities, ePartic ates on portal, eGov	nations to all cipation ellows	Availability of features to relerts and confirmations ab Participation activities, up Marketing etc.	out portal activities,
← → ♂ ☆ sterala.go	ov.in			Q ☆	
₩ Apps	SaveIT NeSDA 2023	3 - One NASSCOM DRIVE	🔅 Tableau training 🛭 🙀 In	ndividual Goals d. Virtual Crash Cours	» 🗀 All Bookmarks
, n	nola Jovin	India CHIEF		kerala.ddtd.g	OV III
Saankethi Vrindavan Pattom.P.0		Our Mobile App Download our Mobile Applications Receive Notification Provide your mobile number for receiving notifications through SMS. Mobile Number Subscribe 19 10 Enter Capto	About the Government Kerala Startup Mission Technopark Trivandrum IT Mission Kerala IT Kerala Open Data Kerala GeoPortal	Information About the portal Hyperlink policy Privacy policy Disclaimer Copyright Policy Terms and Conditions What is new in the site Help FAQ	*
Public Rela	e official portal of the Government of lations Department. Portal designed an ts @ Government of Kerala.	Kerala. Portal owned by Kerala State IT Mission. Id developed by C-DIT.	. Content owned by Information &	Follow us on socia	

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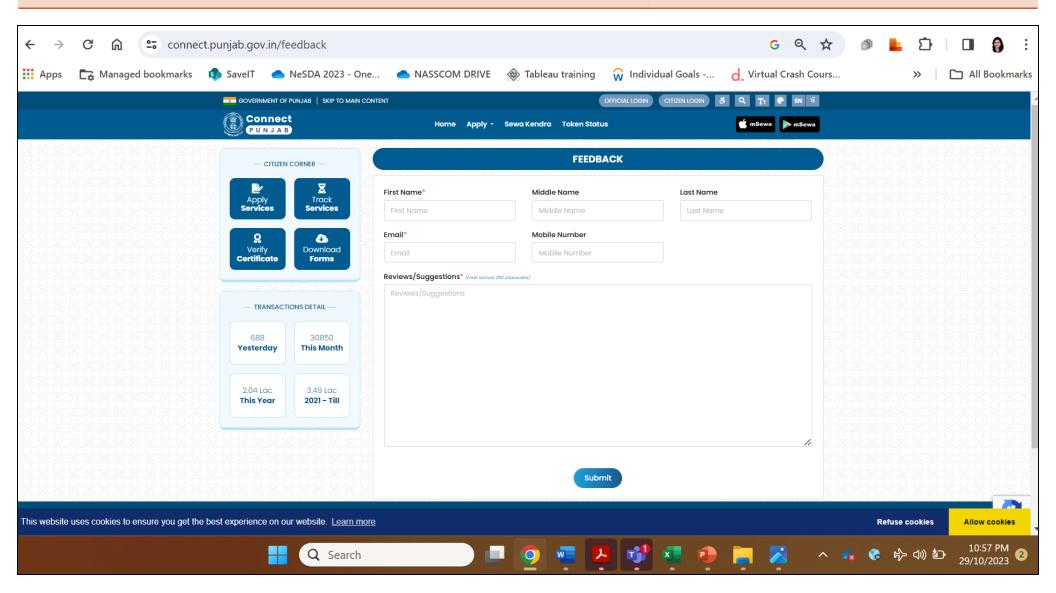
nttps://connect.punjab.gov.in/service/rti/RTI1

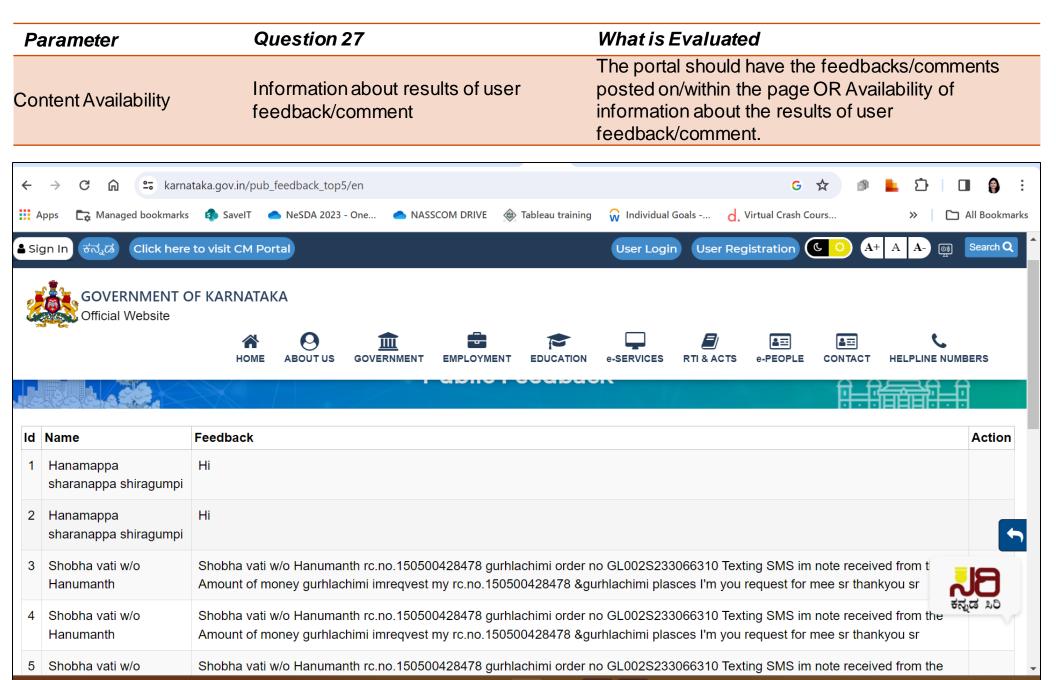
Parameter Question 26 What is Evaluated

Content Availability

Availability of facility for user to provide feedback/comments

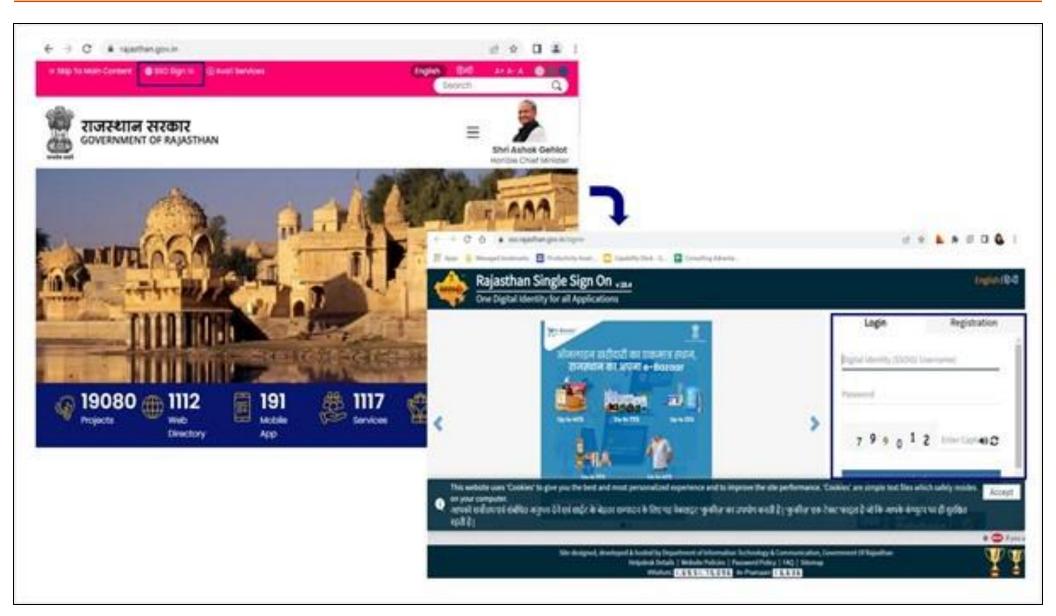
The portal should have feature to comment or give a feedback on/within the page







Parameter	Question 28	What is Evaluated
Ease of Use	Availability of Single Sign On (SSO) feature for users to sign in through an integrated authentication initiative?	Availability of Single Sign On (SSO) feature for users to sign in through an integrated authentication initiative

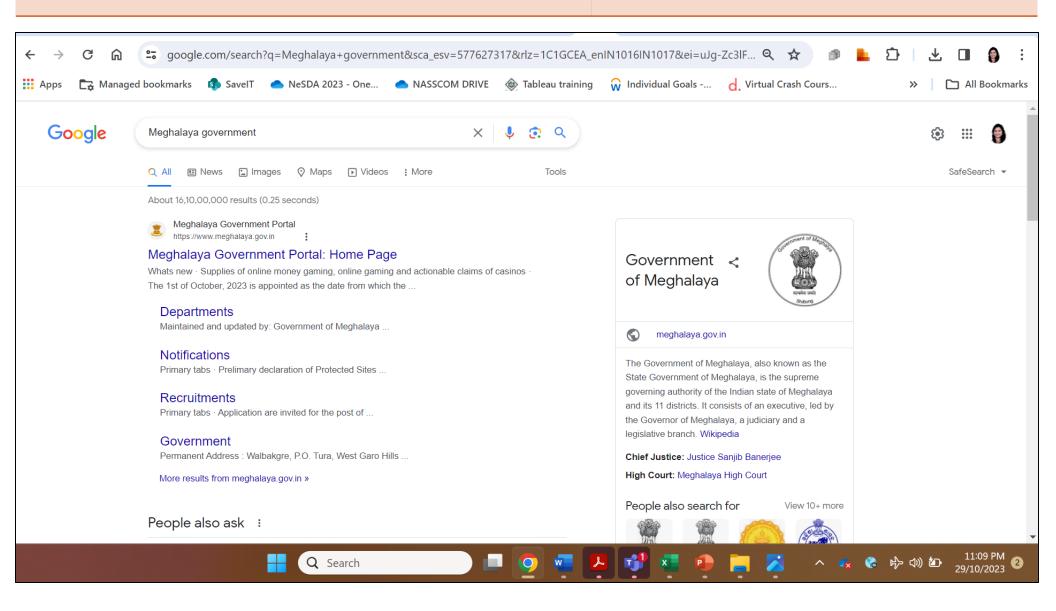


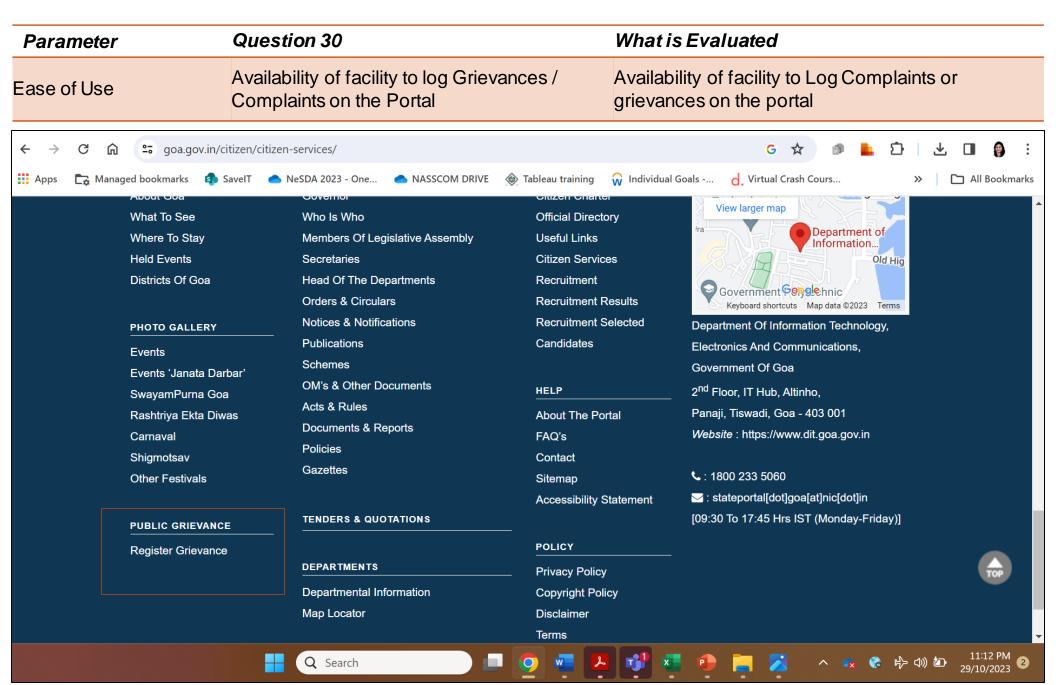
Parameter **Question 29** What is Evaluated

Ease of Use

of search engine optimization technique?

Is portal easy to find in top search engines - use The service link should be one among the top 5 search results.



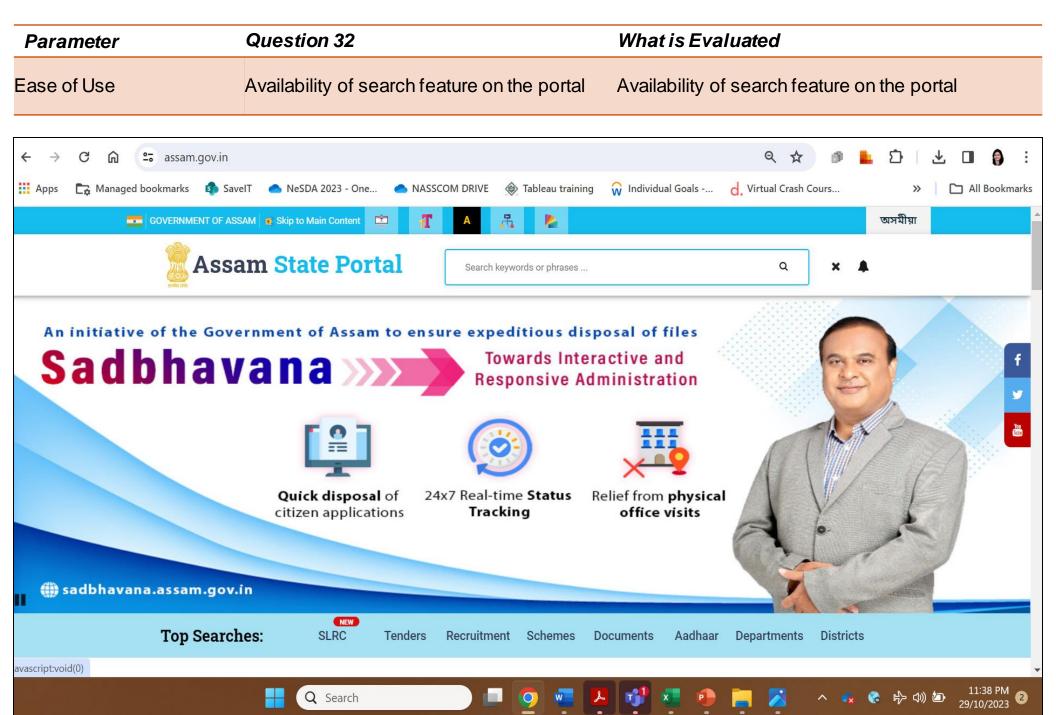


Parameter	Question 31		Whati	s Evaluated	
Ease of Use	services and inforr	ple portal navigation nation (Eg. A to Z se wise Service Group	ervices Index, Index,	•	
← → ♂ ☆ °5 serv	vices.kerala.gov.in			Q ☆	□ 日 日 日 日 日 日 日 日 日 日 日 日 日 日 日 日 日
Apps 🕞 Managed bookmark	ks SavelT NeSDA 2023 -	One NASSCOM DRIVE	Tableau training 🔐 Individual Go	als d. Virtual Crash Cours	» 🗀 All Bookmarks
∂ * Farmers	Social Security &	Pensioners S	Students 🔐 Utilit	ies & Govt Payments	Women and Children
•	Showing 84 services out of 912 services	es	(All depart	tments (81)	
	A B C		NOPQRSTUVW	X Y Z	

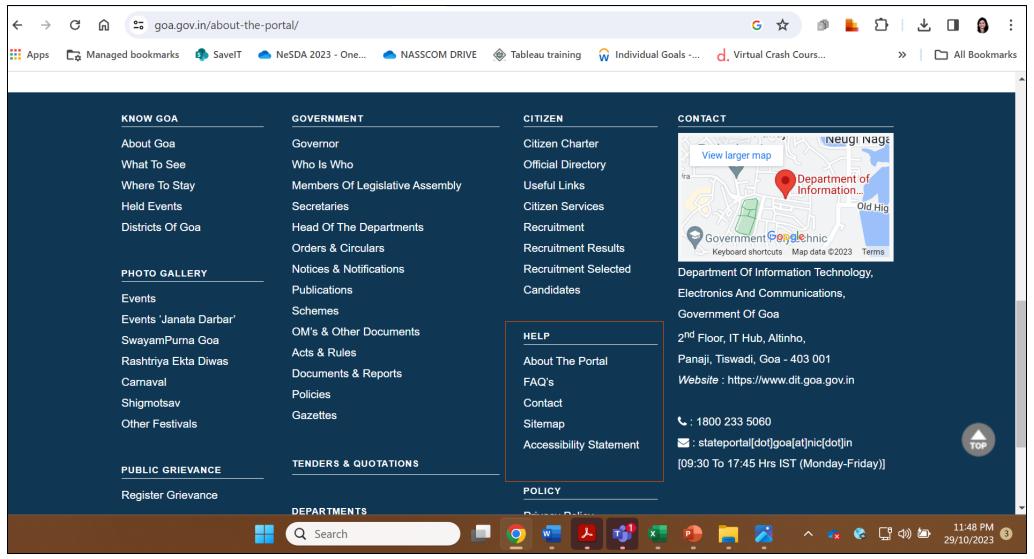
8 Farmers	Farmers	Business	Business	Business	Business
Machinery from Custom Hiring Centers Department of Agriculture Development and Farmers Welfare	Machinery from Agro Service Centers Department of Agriculture Development and Farmers Welfare	Manufacturing license for compound fertilizer/bio fertilizer Department of Agriculture Development and Farmers Welfare	District-licence-wholesale fertilizer Department of Agriculture Development and Farmers Welfare	Licence-pesticide production- distribution Department of Agriculture Development and Farmers Welfare	licence for Pesticide Distribution Department of Agriculture Development and Farmers Welfare
View details Apply Online	View details Apply Online	View details / Apply Online	View details P Apply Online	View details P Apply Online	View details / Apply Online
& Farmers	QP Public	iội Public	Sther services	Sther services	Business

Q Search

^ **₹ ©** □ **4**) □ 9:14 AM 4



Parameter	Question 33	What is Evaluated
Ease of Use	Existence of a separate section for Help on the portal	Availability of Help Section which includes all kind of knowledge support a user may need while using the portal.



Parameter

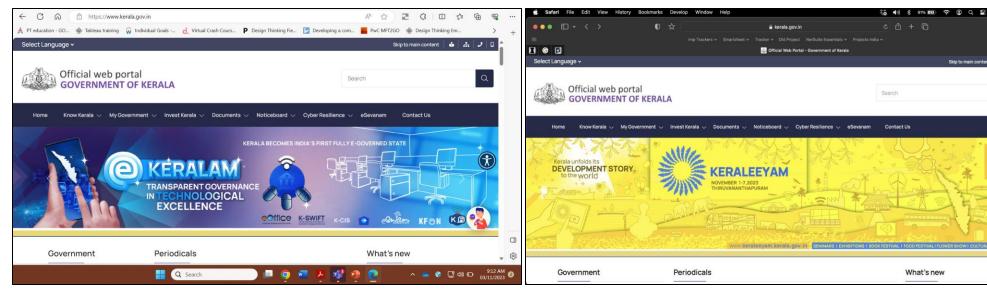
Question 34

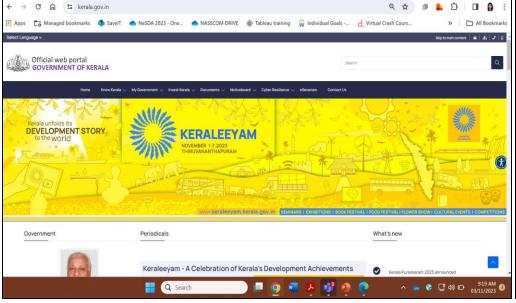
What is Evaluated

Ease of Use

Is the portal available on different front-end tools - IE, Chrome, Firefox, Mozilla, etc.

Availability on different end tools like - IE, Chrome, Firefox, Mozilla, etc.



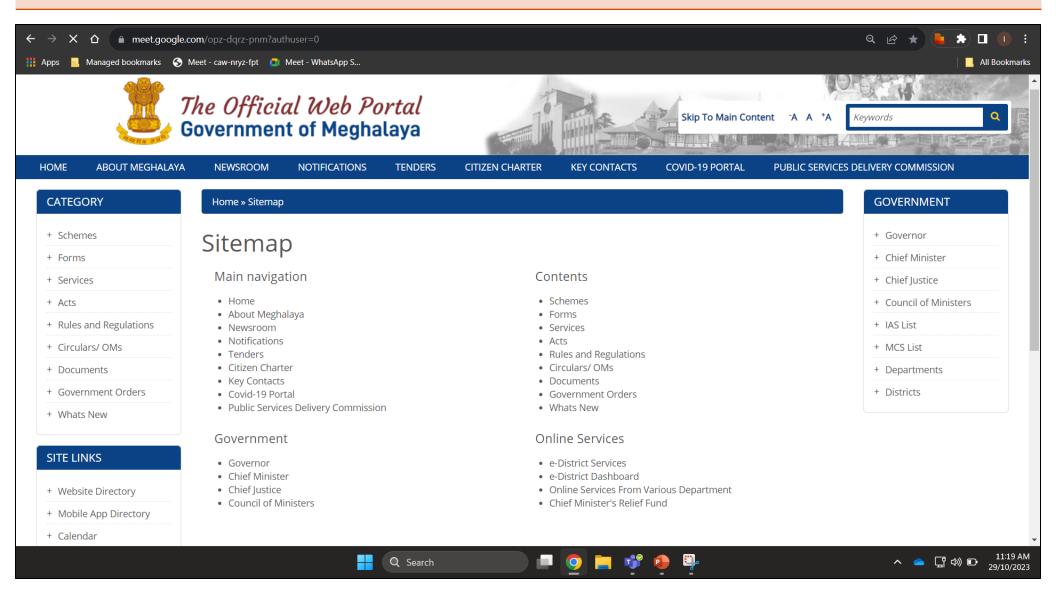


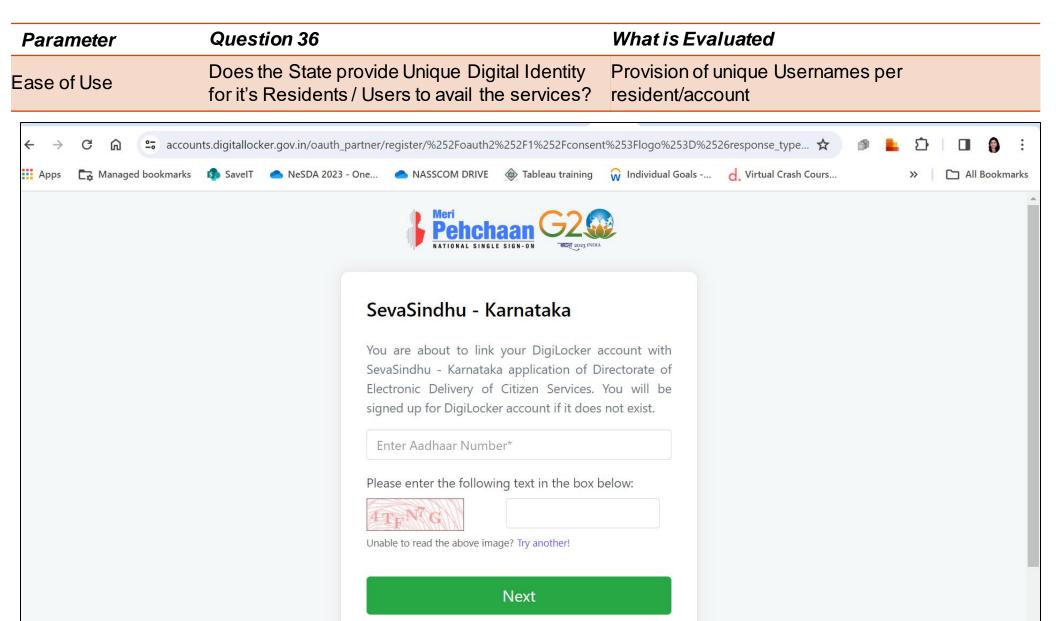


Parameter Question 35 What is Evaluated

Ease of Use Availability of sitemap of the Portal

Availability of Site Map





Q Search

Question 37 What is Evaluated Parameter Clear indication of online security Online security measures implemented measures implemented on the web on the web page through HTTPS, Lock Information Security and Privacy page through HTTPS, Lock Symbol on Symbol on the browser, symbols for the browser, symbols for third party third party security alliances etc. security alliances etc. Meghalaya Govern x + **№** ☆ **■** 🙈 meghalaya.gov.in **ICTIFICATIONS TENDERS CITIZEN CHARTER KEY CONTACTS COVID-19 PORTAL** PUBLIC SERVICES DELIVERY COMMISSION meghalaya.gov.in Architecture Connection is secure Cookies and site data Site settings **Rules & Regulations** Circulars/ Office Orders Acts **Documents Government Orders Schemes Forms** 111 Recruitment Web Directory **Mobile App Directory** Calendar Maps



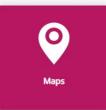












hare and influence Government Policy

Under Creative Corner

SPOTLIGHT

Nongkrem Dance - A Religious Dance Festival of Meghalaya Wangala - The 100 Drums Festival of Meghalaya Behdienkhlam Festival

More...

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Web Information Manager Accessibility Statement Screen Reader Terms Of Use **About Portal** Sitemap

Help FAQ

TRANSPARENCY

Helpline Numbers Right to Information Lodge Your Grievance Cyber Security Information



Last Updated on: October 5, 2023 - 3:23pm

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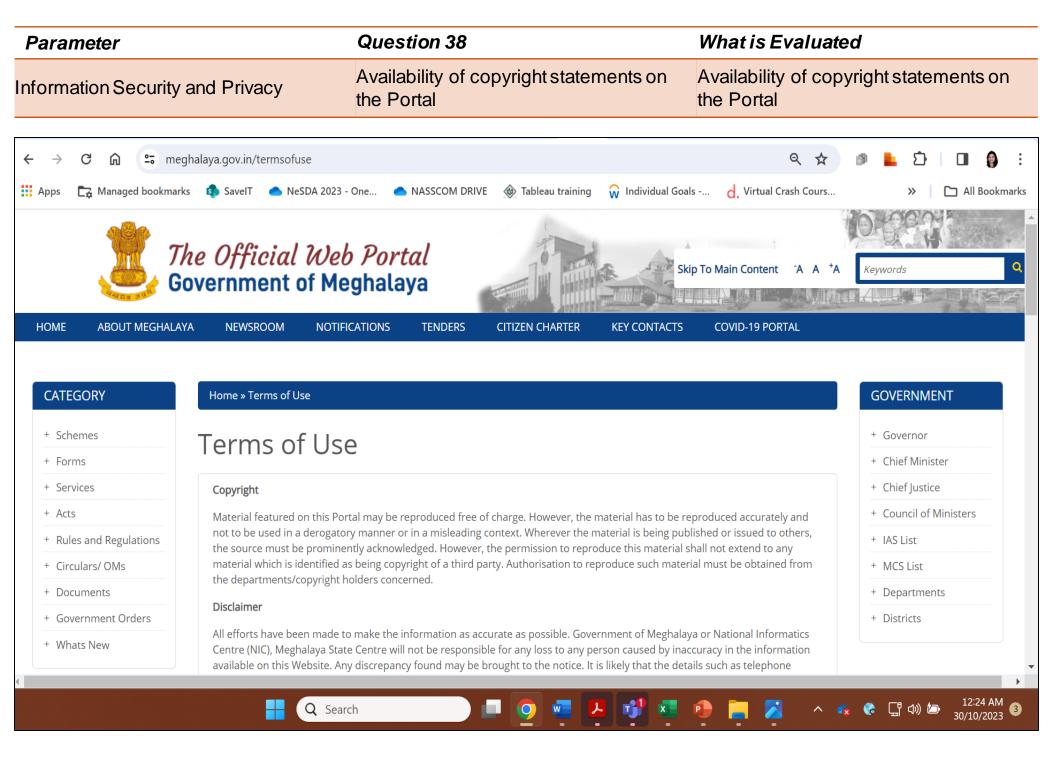


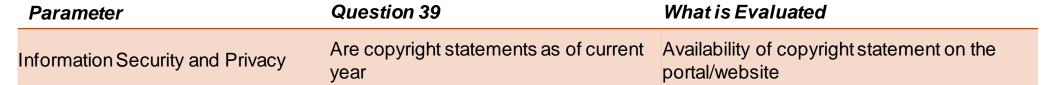


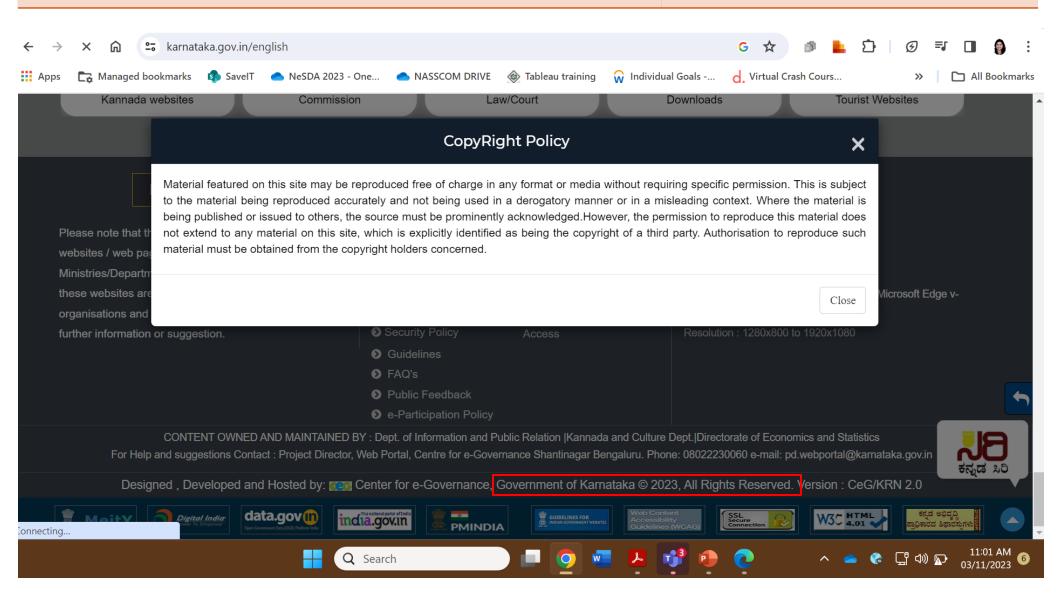










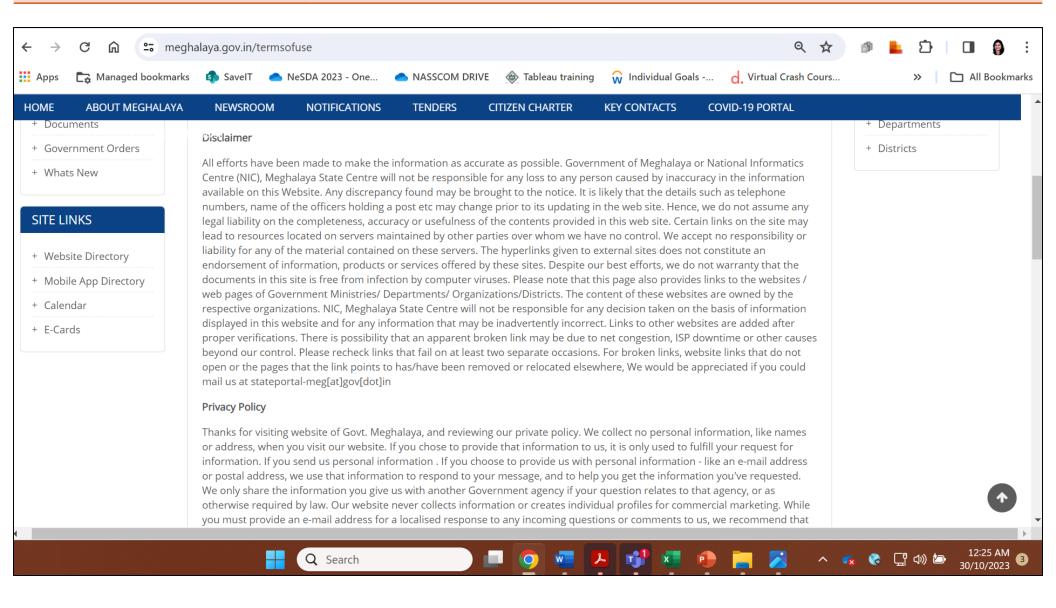


Parameter Question 40 What is Evaluated

Information Security and Privacy

Is there a disclaimer & privacy policy for user data available online

Availability of disclaimer & privacy policy for user data available online



Is the portal been assessed by TPA for the online security

Availability of TPA Security certification



Го, 15-09-2023

Department of Governance Reforms and Public Grievances, Punjab

SUBJECT: CLOSURE OF WEBSITE PENETRATION TESTING REPORT FINANCIAL YEAR 2023-24

Testing Website: http://10.44.89.53/, (https://punjab.gov.in/)

We refer to our Website Penetration Testing Report dated 22th August 2023 your compliance status on 14th September 2023. We have re-audited the issues mentioned as solved and hence we hereby submit compliance for below points.

Status of audit observations based on Website Penetration Testing Report:

NO	Details	STATUS
1.	Directory Listing	Complied
2.	XML-RPC Enabled	Complied
3.	WordPress Outdated Plugins	Complied
4.	Information Disclosure	Complied
5.	Application Working on HTTP 1.0 & 1.1	Complied

With Regards,

RAVAL
RAVIKUMAR
KANTIBHAI

Digitally signed by RAVAL
RAVIKUMAR KANTIBHAI
Date: 2023.09.15 16:42:32

Ravi Raval CISA, CEH, MCA

CISA Certificate No: 221698348

Phoenix Technocyber (A Business of TechOwl InfoSec Pvt. Ltd.)

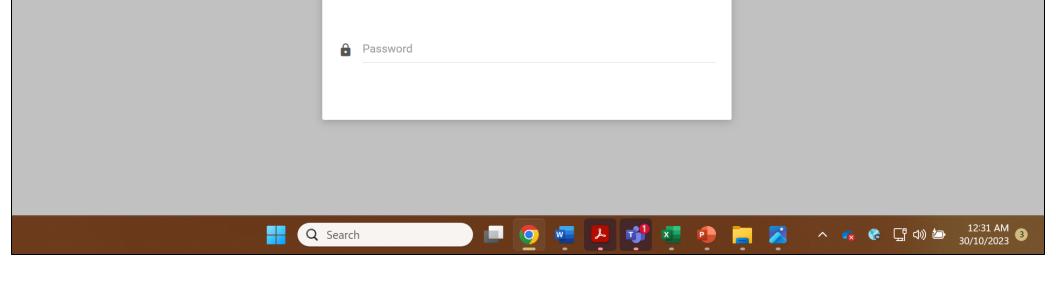
Vulnerability Assessment I Penetration Testing I Cyber Security Consulting I Security Operations Center

Ahmedabad | Surat | Dubai

info@p-technocyber.com | www.p-technocyber.com

Page 1 of 1

Question 42 What is Evaluated Parameter Is password recovery & reset facility Availability of the facility to recover and Information Security and Privacy available for the user reset password by the user sarnataka.gov.in/password/reset Virtual Crash Cours... Managed bookmarks SavelT NeSDA 2023 - One... NASSCOM DRIVE Tableau training ₩ Individual Goals -... **CEG**CMS Reset Password Email Id Enter Mobile Number Associated With the Email Id

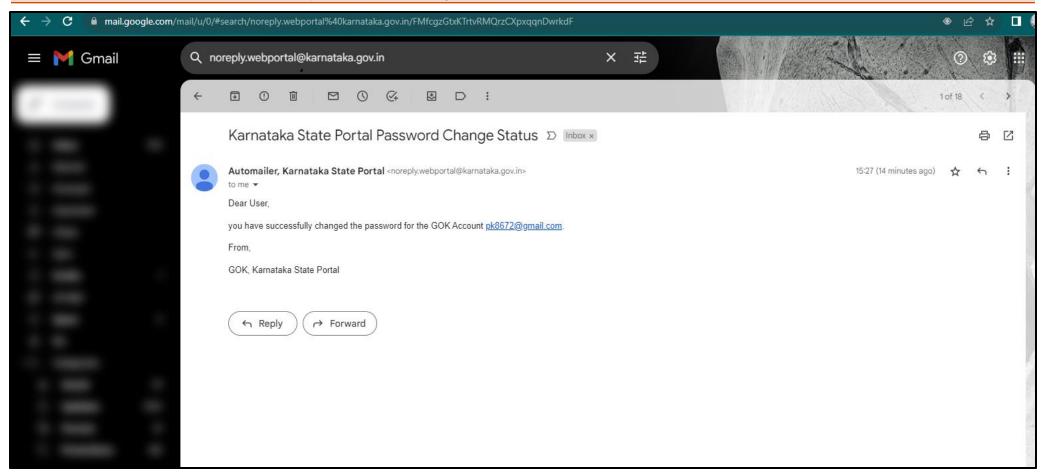


Parameter	Question 43	What is Evaluated
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Information Security and Privacy

Is the user intimated by email/SMS on password expiry, reset, change in password, change in user profile etc.

Availability of password status alerts through email/SMS



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Information Security and	
Privacy	

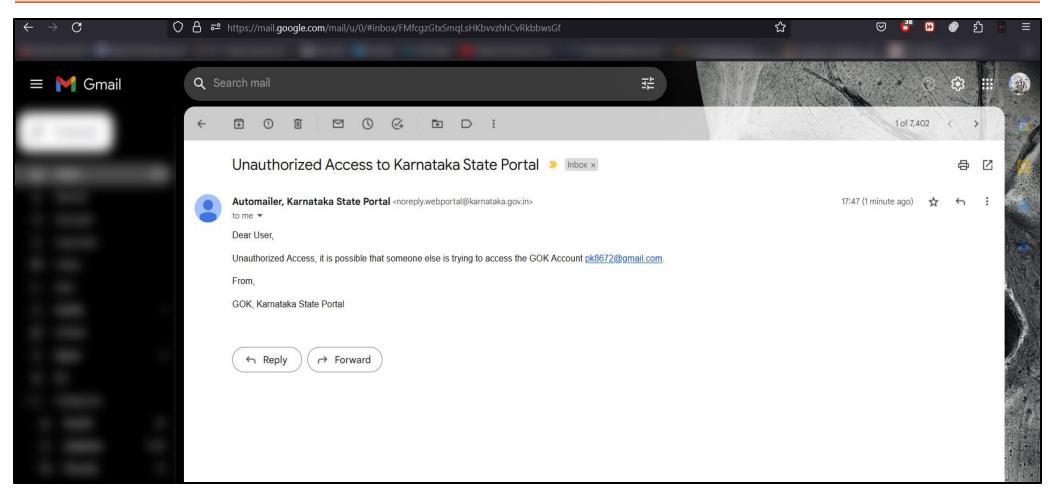
Parameter

Question 44

Are alerts (SMS/email) available for unauthorized access to user profile, password changes etc.

What is Evaluated

Availability of the feature providing SMS/email alerts for unauthorized access to user profiles, password changes etc.

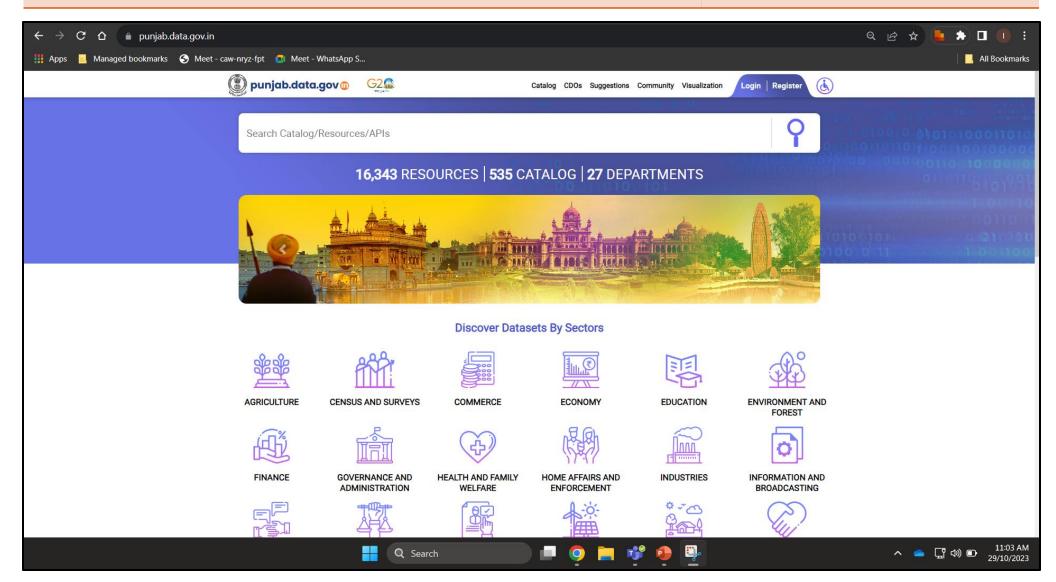


Parameter Question 45 What is Evaluated

Open Government Data

Does State have a dedicated portal on Open Government Data (OGD)?

Availability of a dedicated portal on Open Government Data (OGD)

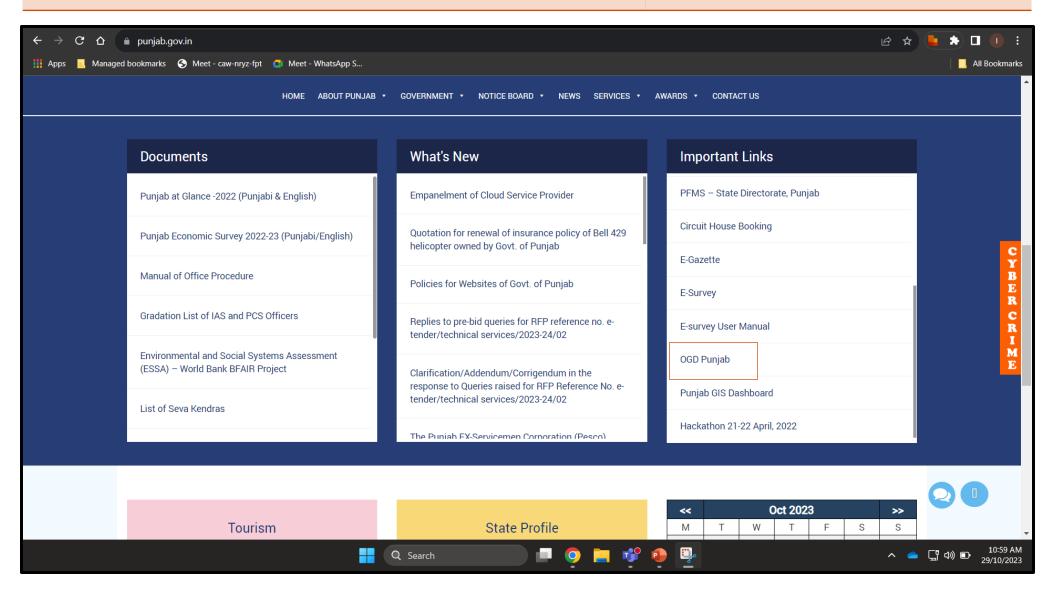


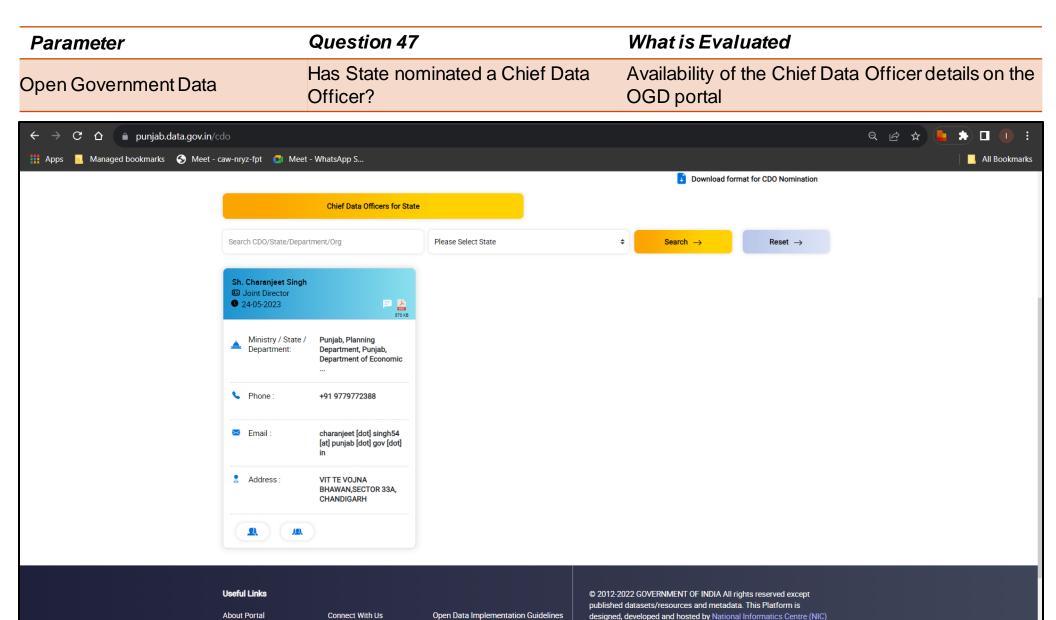
Parameter Question 46 What is Evaluated

Open Government Data

Is the link of this OGD portal available on the State Portal?

Availability of the OGD portal link on the State Portal





Controlled Vocabulary Services

Q Search

Suggest Dataset

Policies

, Ministry of Electronics & Information Technology , Government of

India. The content published on data.gov.in are owned by the respective

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29/10/2023

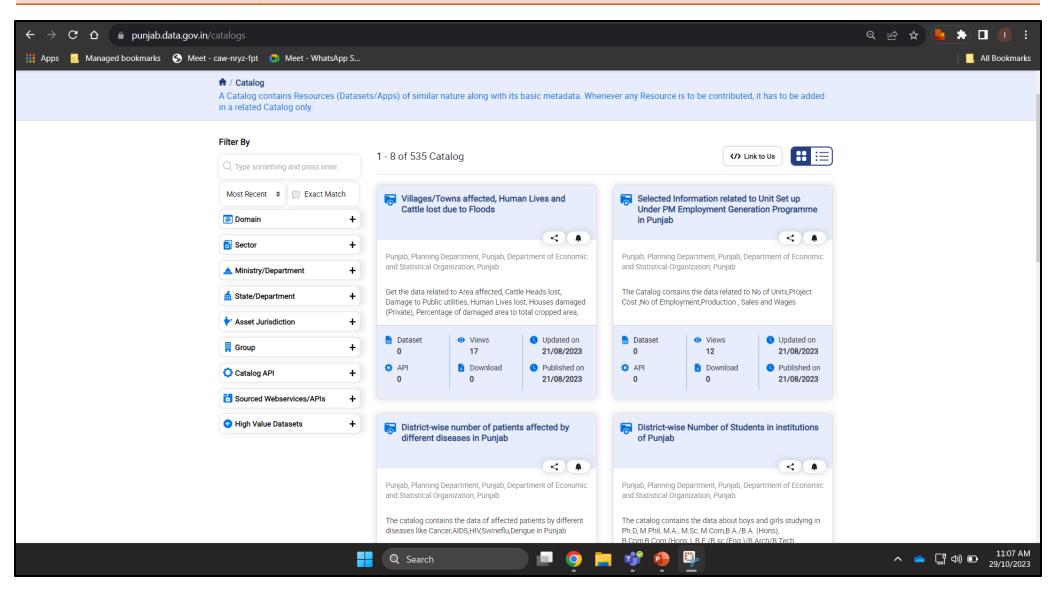
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Parameter Question 48 What is Evaluated

Open Government Data

Has State published datasets on the portal since 1st April 2022 which are accessible to the general public?

Availability of supporting document to justify the State published datasets on the portal since 1st April 2022

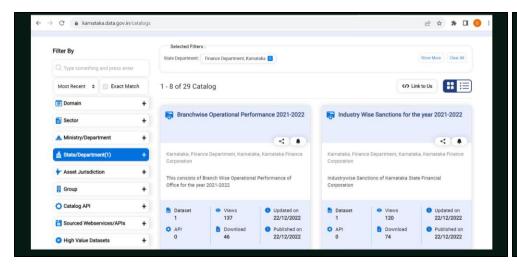


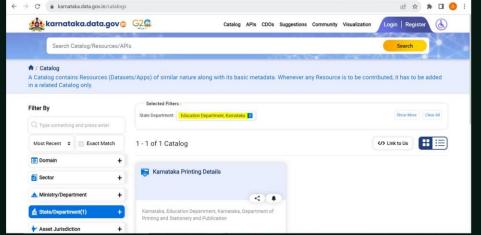
Parameter Question 49 What is Evaluated

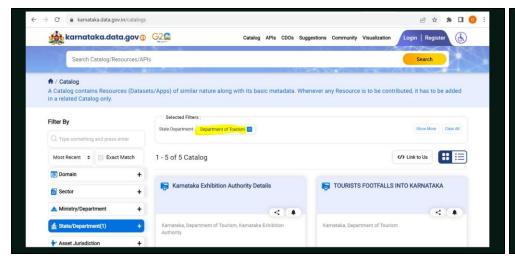
Open Government Data

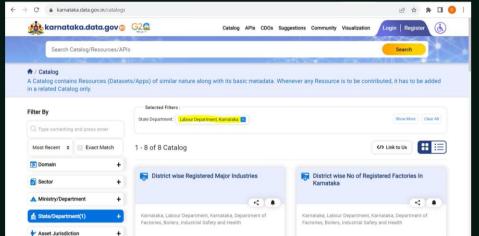
Has the State published datasets on the portal identified under atleast 4 focus sectors of NeSDA since 1st April 2022?

Availability of such datasets on the portal identified under NeSDA







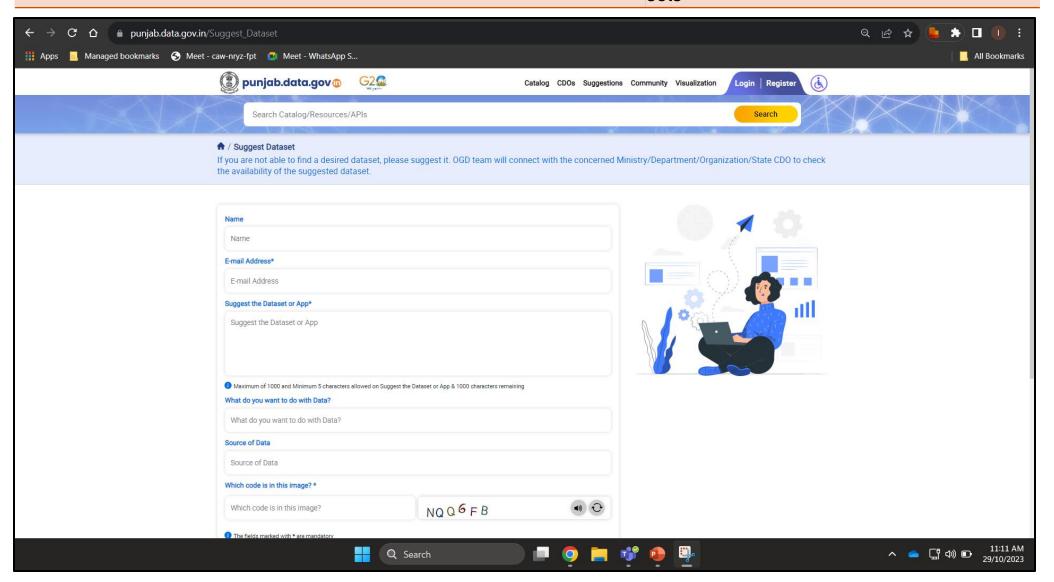


Parameter Question 50 What is Evaluated

Open Government Data

Does State provide facility to accept public requests for new data sets?

Availability of supporting document to justify accepting requests from public for new data sets

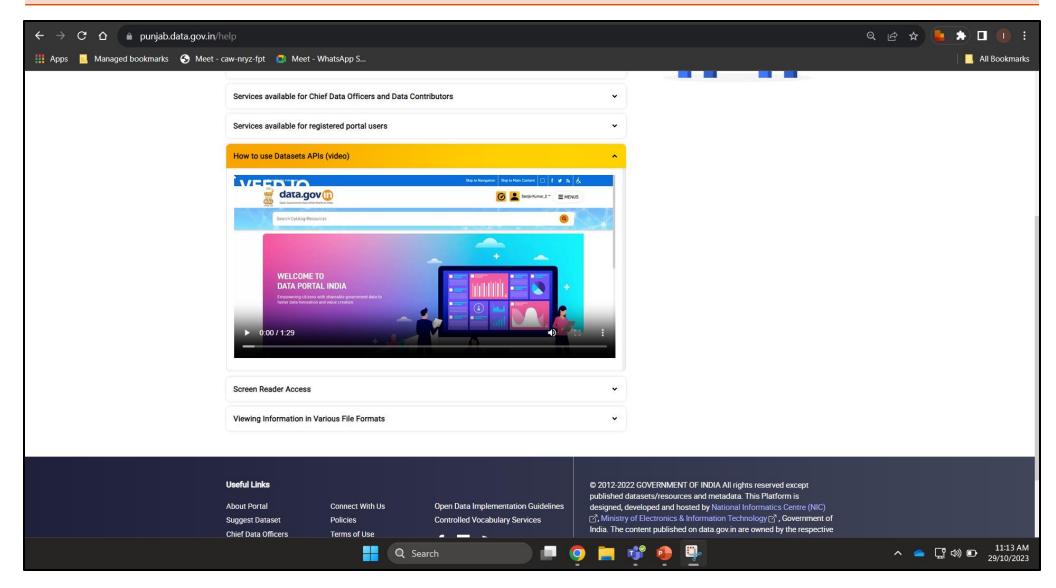


Parameter Question 51 What is Evaluated

Open Government Data

Are the tutorials / guidance / videos for using the OGD portal available on the State/OGD portal?

Availability of supporting document to justify the features to play video within the page

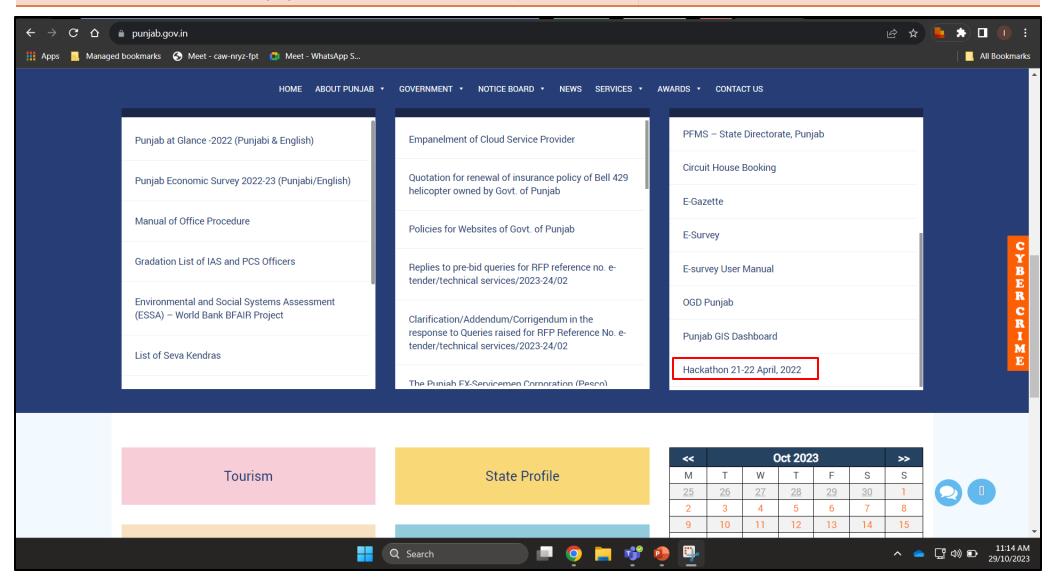


Parameter Question 52 What is Evaluated

Open Government Data

Has State organized promotional campaigns / open data app competitions / hackathons to engage with developer community?

Availability of supporting document to justify organizing promotional campaigns / open data app competitions / hackathons

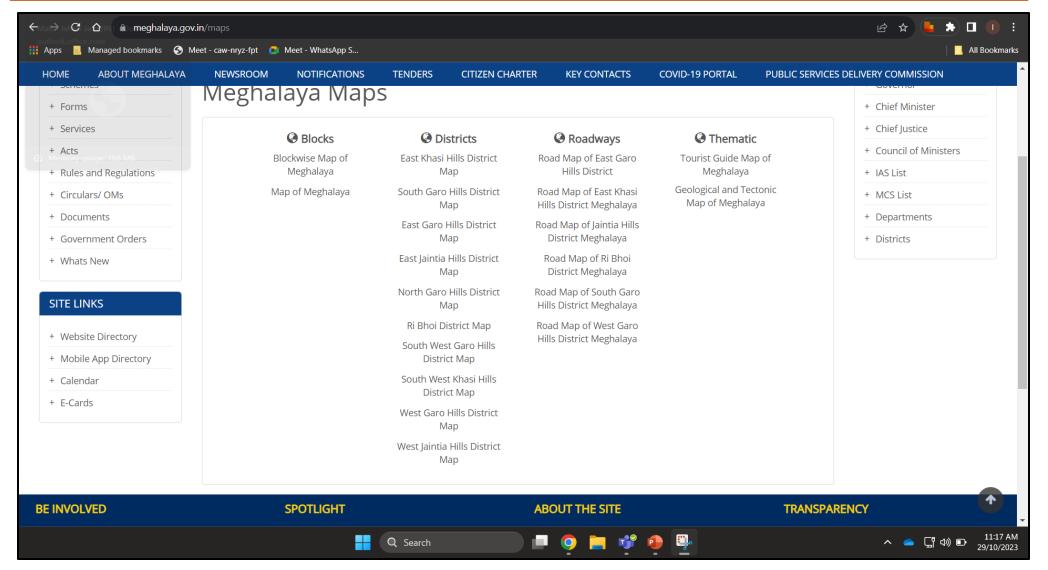


Parameter Question 53 What is Evaluated

Open Government Data

Does the State provide the facility to download GIS maps / geospatial data?

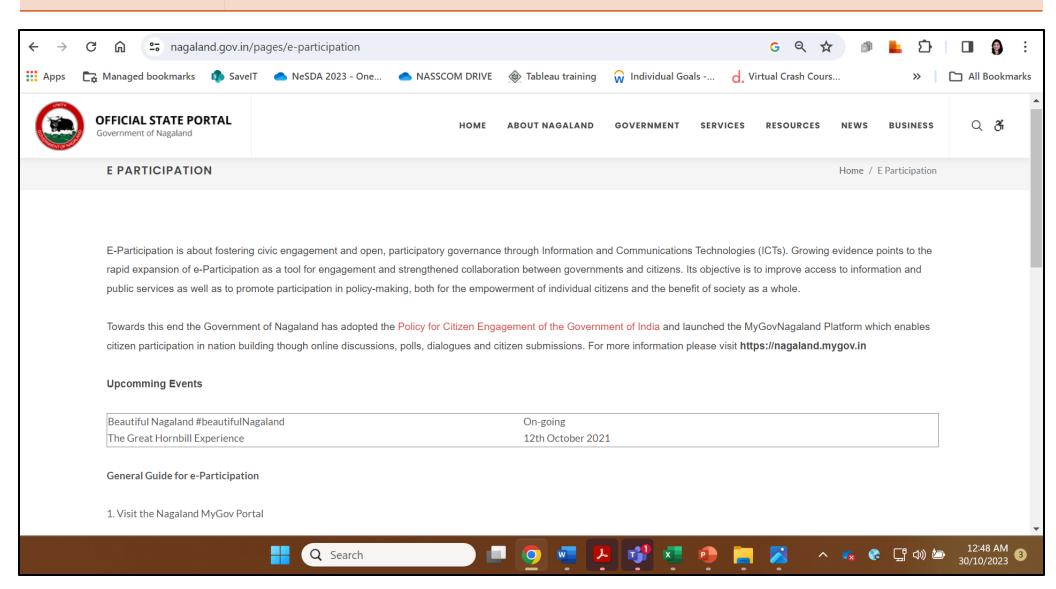
Availability supporting document to justify the provision of the download feature on the portal to download GIS maps / geospatial data



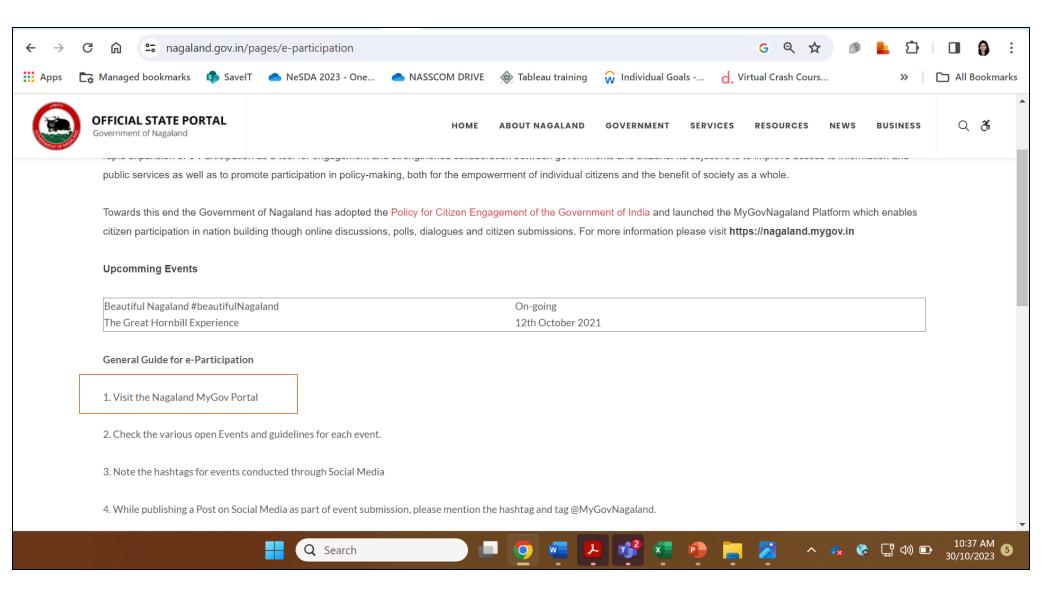
Parameter Question 54 What is Evaluated

E-Participation Does the State have a E-Participation policy?

Availability of E-Participation Policy on the State Portal



Parameter	Question 55	What is Evaluated
E-Participation	Does the State have a dedicated portal / sub-site for E-Participation to invite and obtain public opinion?	Presence of a dedicated portal / sub-site for E-Participation to invite and obtain public opinion

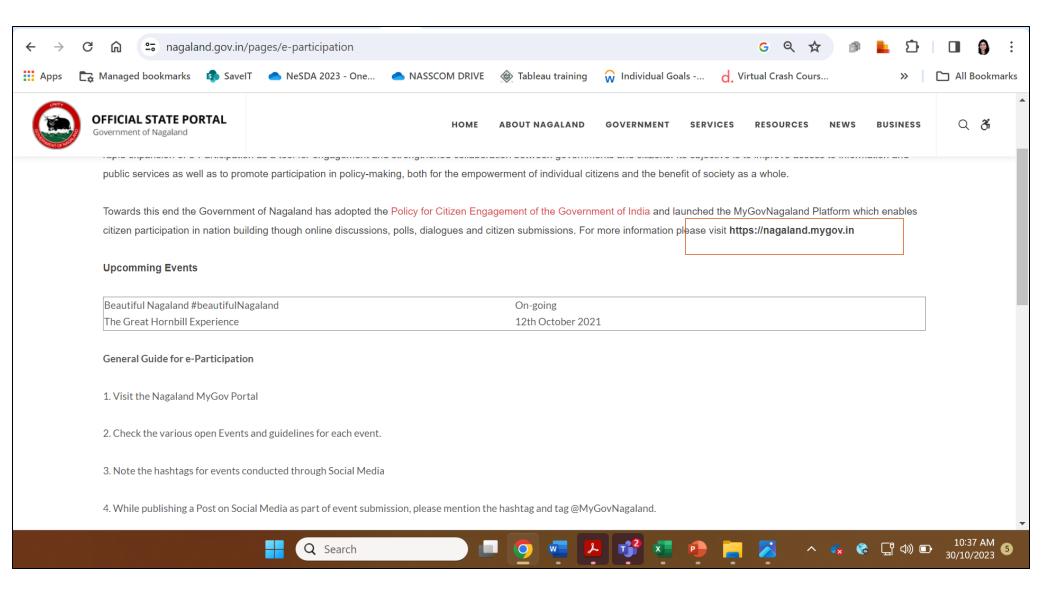


Parameter Question 56 What is Evaluated

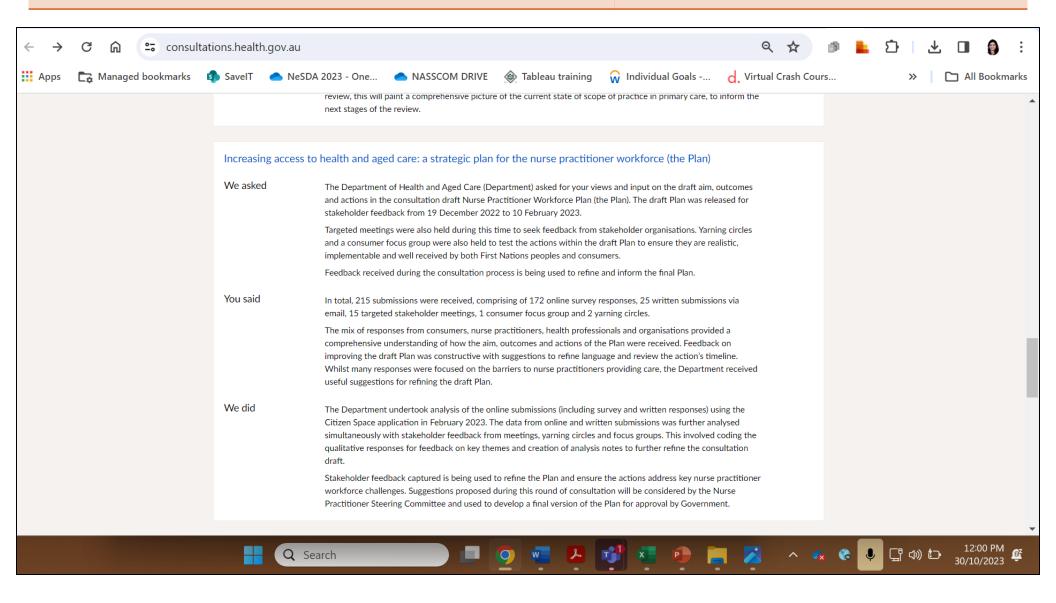
E-Participation Is the link of E-Participation portal available on the State Portal?

What is Evaluated

Availability of link of E-Participation on the portal



Parameter	Question 57	What is Evaluated
E-Participation	Does the State publish outcomes of each E- Participation / E-Consultation online?	Availability of the evidence / outcomes of each E-Participation / E-Consultation online?

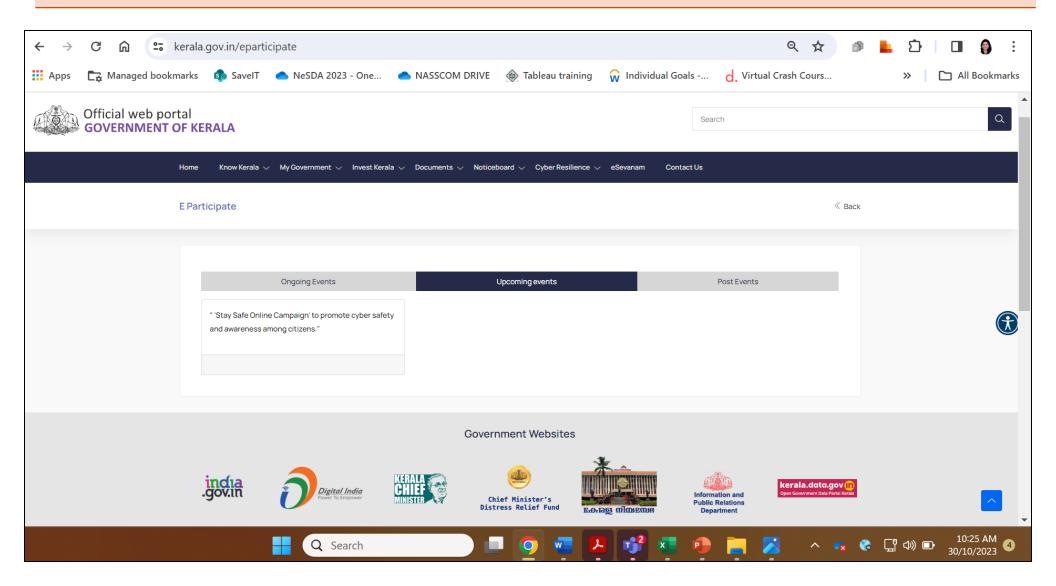


Parameter Question 58 What is Evaluated

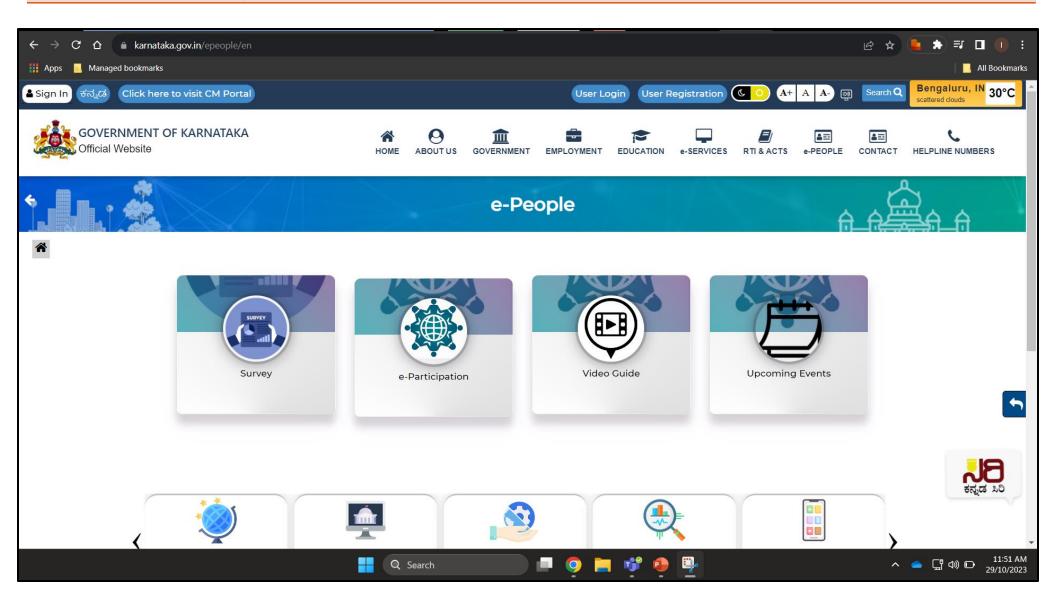
E-Participation

Does the State publish a calendar for upcoming E-Participation / E-Consultation activities

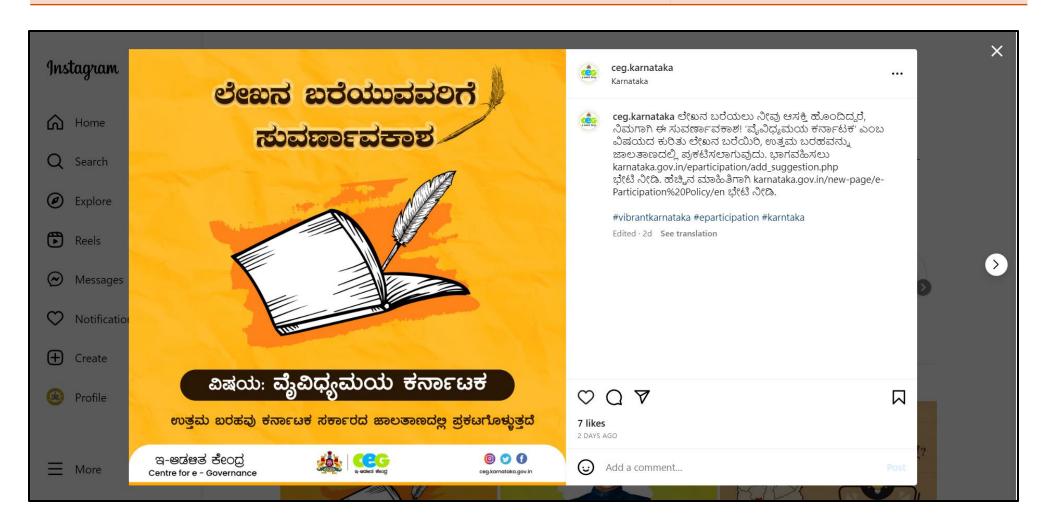
Calendar showing upcoming E-Participation / E-Consultation activities



Parameter	Question 59	What is Evaluated
E-Participation	Are the tutorials / guidance / videos for using the E-Participation portal available on the State/E-Participation portal?	Availability of the information such as the tutorials / guidance / videos for using the E-Participation portal



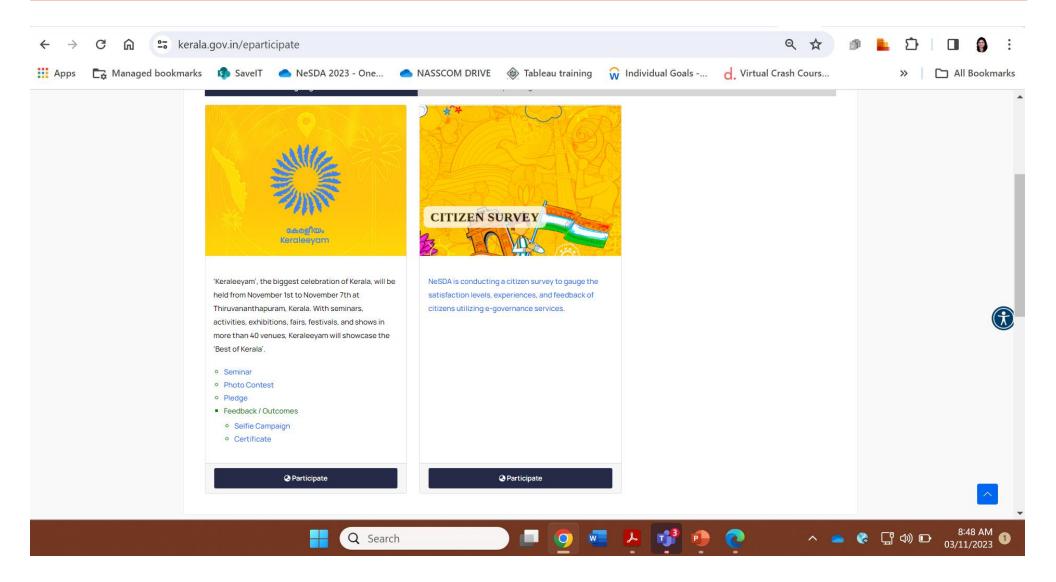
Parameter	Question 60	What is Evaluated
E-Participation		Availability of such events on the portal/social media handles



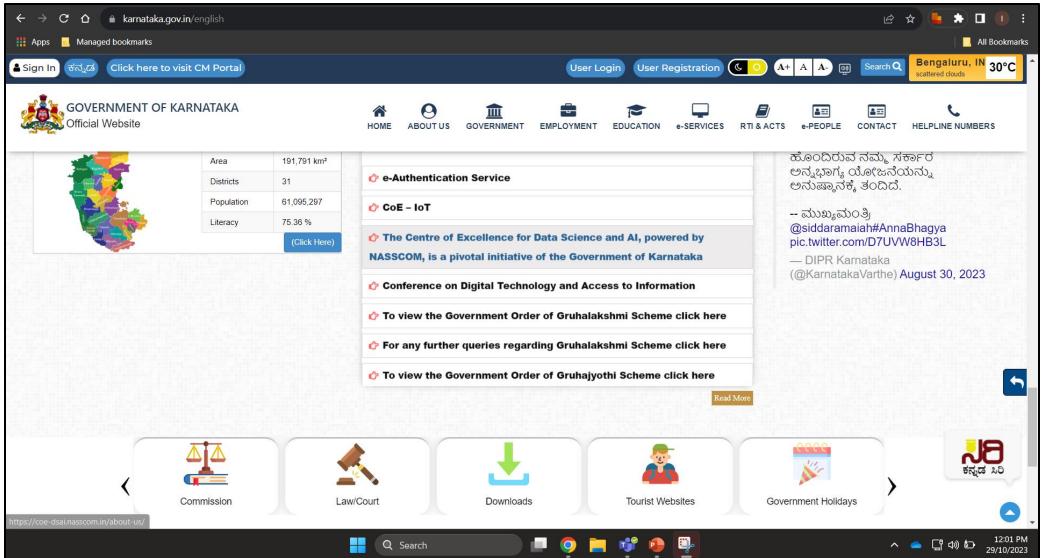
Parameter Question 60 What is Evaluated

E-Participation Has State organized promotional campaigns for regarding E-Participation / E-Consultation

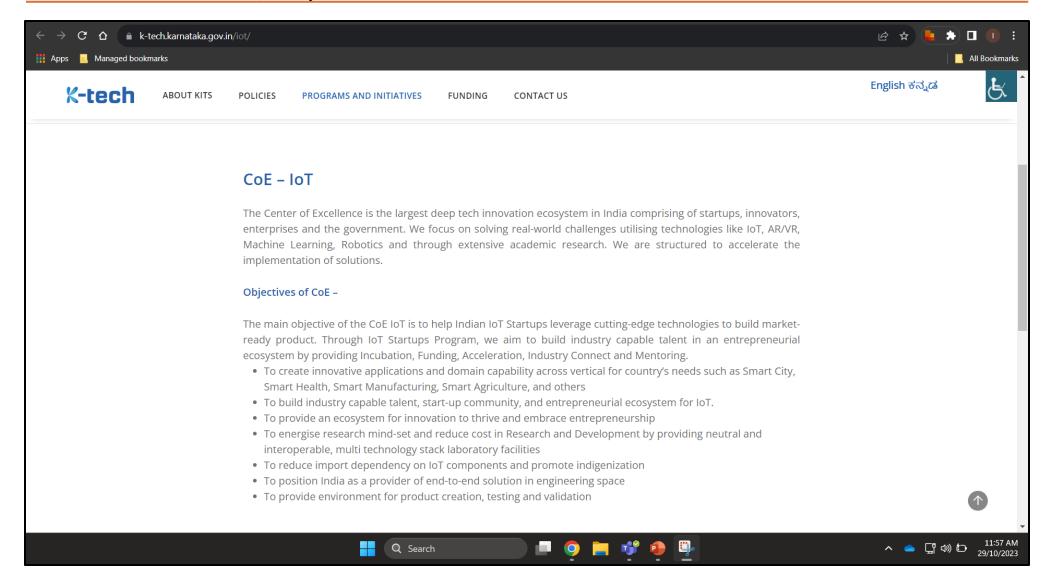
Availability of such events on the portal/social media handles



Question 61 What is Evaluated **Parameter** Availability of a supporting document-Strategy Leveraging Emerging Does the State have a strategy on Document / Note to justify leveraging Artificial **Technologies** leveraging Artificial Intelligence Intelligence * • • karnataka.gov.in/english Apps Managed bookmarks All Bookmarks Bengaluru, IN 30°C Click here to visit CM Portal User Login **User Registration** Sign In



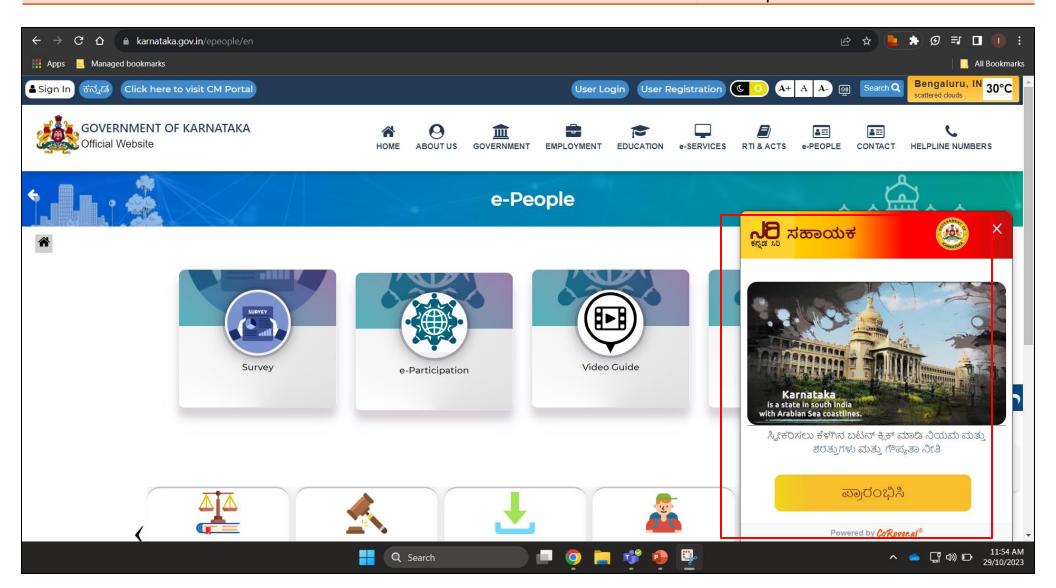
Parameter	Question 62	What is Evaluated
Leveraging Emerging Technologies	Does the State have a specific strategy on leveraging other emerging technologies - Block Chain, Internet of Things (IoT), Big Data, Robotics, Augmented Reality, Virtual Reality, 5G, etc.?	Availability of a supporting document - Strategy Document / Note to justify leveraging other emerging technologies



Parameter Question 63 What is Evaluated

Leveraging Emerging Technologies Is AI based Chatbot service available on the portal to assist the users? (AI - Artificial Intelligence)

Availability of Chatbot service on the portal that provides support to users in the same way as one would talk with another person

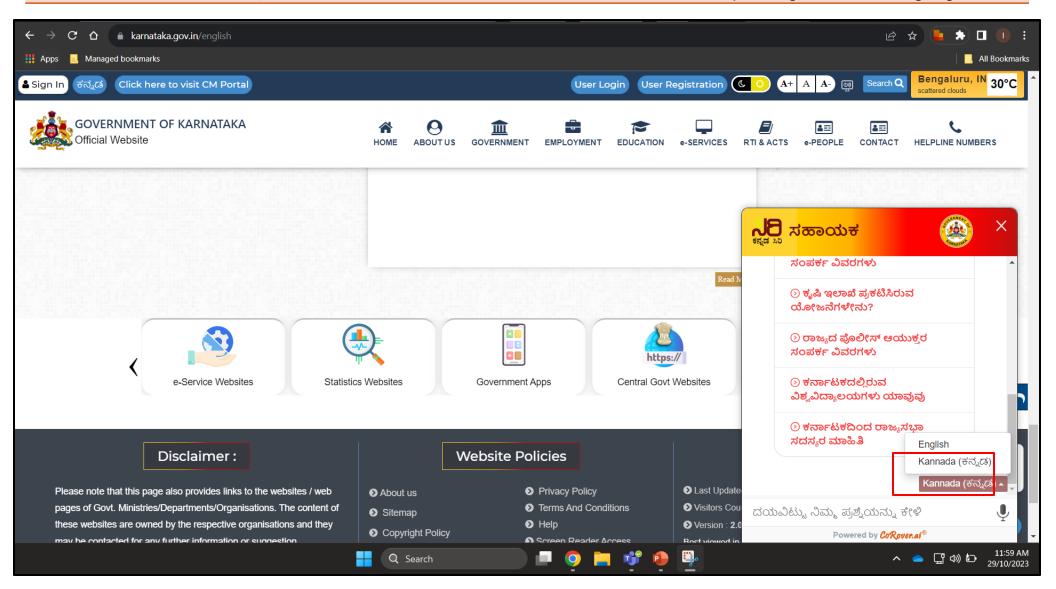


Parameter Question 64 What is Evaluated

Leveraging Emerging Technologies

Is AI based Chatbot service available both in English and local language?

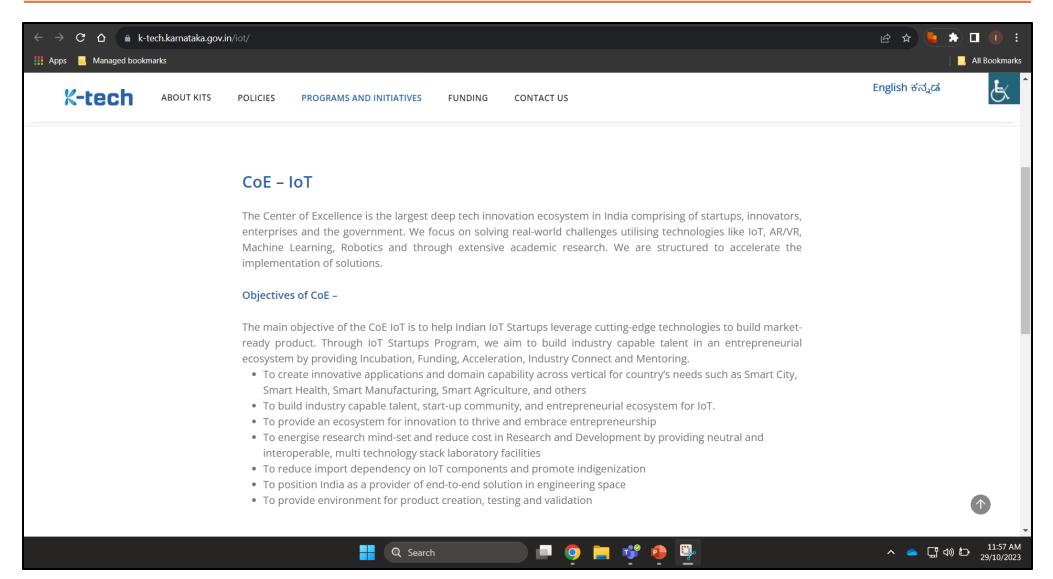
Provision of Multilingual support on the portal for people who don't speak English, or who are more comfortable speaking in another language



Parameter Question 65 What is Evaluated

Leveraging Emerging Technologies Has the State adopted any other emerging technologies in its service delivery?

Availability of relevant Report or Note on the portal stating the adoption of any other emerging technologies in service delivery



Other useful links

https://u.ae/-/media/E-Participation-and-Social-Media eng.ashx https://consultations.health.gov.au/

Thank you